

July 20, 2026

Aetna Better Health® of Illinois

Coming September 19: New Availity® button connects providers to EviCore

Starting **September 19, 2026**, we'll enable the "Take me to EviCore" button within the existing "Is Authorization Required" feature on the Availity provider portal*.

The "Is Authorization Required" feature already lets providers check whether a service needs authorization before they submit a full request. With this update, providers will have a more connected path when EviCore handles the service.

What's changing

When providers use Availity to check whether authorization is required, they'll continue to enter the member and service details as they do today. If EviCore handles the service, Availity will show a status message that says "Auth Required" and display the "Take me to EviCore" button.

- Single sign-on to EviCore means providers can move from Availity to EviCore's portal without a separate login step. Providers must have both an Availity account and an EviCore account to complete an authorization request through this path.
- Information transfer means the member and service details the provider entered in Availity will carry over to EviCore.
- Less duplicate entry means providers won't need to re-enter the same member and service information in EviCore's portal.
- Status updates will be available in both Availity and EviCore portals after the request is submitted.

We're sharing this update now, so you know what to expect and can be ready when the feature is available on September 19. If you need assistance, or have questions, please contact your [**Provider Relations Representative**](#) or email us at [**ABHILProviderRelations@AETNA.com**](mailto:ABHILProviderRelations@AETNA.com).

*Availity® is available only to providers in the U.S. and its territories.