



Virtual Provider Townhall (LTC/HH/ALF)

We cordially invite you to our first 2025 Provider Event. It will be held virtually, and all office staff are welcome to join!

Topics

NEW contract updates effective 2/1/2025:

- Provider Engagement & Support
- Long Term Care Information
- Encounters & ALF Payments
- Continuity of Care (COC)
- Contracts
- Prior Authorization
- Timely Filing Requirements
- Behavioral Analysis
- EFT/ERA
- Availity/Portal
- Claims
- ProgenyHealth
- Provider Manual, Newsletters, Notifications
- & More

All provider trainings are uploaded on our website:

- <https://www.aetnabetterhealth.com/florida/providers/webinar-trainings.html>

When: Thursday, February 6, 2025

Time: 11:00AM-12:00PM EST

How to call in:

Click here to join the meeting in Teams:

- <https://www.microsoft.com/en-us/microsoft-teams/join-a-meeting>
- **Meeting ID:** 240 684 834 081
- **Passcode:** NH2ip6QZ

Tenant key: heartbeat@m.webex.com

Video Conference ID: 117 402 792 0 Or

Call in (audio only): +1 860-785-4641,

Phone Conference ID: 635 386 581#