PROVIDER BULLETIN

Aetna Better Health® of Florida

Provider Recovery Time Frames - Reminder

Dear Providers,

Aetna Better Health of Florida would like to remind providers that claim recoupments are not limited to a specific provider type. In accordance with the 2025 Florida Statute 627.6131, Payment of Claims, recoupment timelines follow either the 12-month or 30-month rule based on the provider's license type.

The tables below identify the applicable license prefixes, provider license types, and recoupment time frame used to determine whether the 12-month or 30-month rule applies.

12-Month Rule

Prefix	License Type	12-month rule
AA	Anesthesiologist Assistant	Yes
ACN	Medical Doctor Area Critical Need	Yes
CH	Chiropractic Physician	Yes
DH	Dental Hygienist	Yes
DN	Dentist	Yes
DR	Dental Radiographer	Yes
DTP	Dental Teaching Permit	Yes
HSE	House Physician	Yes
LL	Limited License Medical Doctor	Yes
LL	Osteopathic Limited License	Yes
ME	Medical Doctor	Yes
MFC	Medical Doctor Medical Faculty Certificate	Yes
OS	Osteopathic Physician	Yes
PA	Physician Assistant	Yes
PAT	Physician Assistant Temporary	Yes
PO	Podiatric Physician	Yes
TRN	Training Registration	Yes
UO	Osteopathic Resident Registration	Yes

30 Month Rule

All Other	All other license prefixes, numbers or blank licenses	30-month rule
AL	Athletic Trainer	Yes
AP	Licensed Acupuncturist	Yes
APRN	Advanced Practice Registered Nurse	Yes
ARNP	Advanced Registered Nurse Practitioner *(Effective October 1, 2018: Chapter 2018-106, Laws of Florida, changes Advanced Practice licensure by transitioning ARNP to APRN)*	Yes
AS	Hearing Aid Specialist	Yes
AY	Audiologist	Yes
AZ	Provisional Audiologist	Yes
BMO	Basic X-Ray Machine Operator	Yes
CN	Certified Master Social Worker	Yes
CNA	Certified Nursing Assistant	Yes
CNAP	Certified Nursing Assistant Program	Yes
CRT	General Radiographer, Nuclear Medicine Technologist, Radiation Therapy Technologist	Yes
DI	Clinical Lab Director	Yes
DO	Optician	Yes
EMT	Emergency Medical Technician	Yes
EO	Electrologist	Yes
IMH	Registered Mental Health Counselor Intern	Yes
IMT	Registered Marriage and Family Therapy Intern	Yes
ISW	Registered Clinical Social Worker Intern	Yes
LPN	Licensed Practical Nurse	Yes
MA	Massage Therapist	Yes
MH	Licensed Mental Health Counselor	Yes
MS	Approved Massage School	Yes
MT	Licensed Marriage and Family Therapist	Yes
MW	Licensed Midwife	Yes
NC	Nutrition Counselor	Yes
ND	Dietitian/Nutritionist	Yes
NDT	Dietitian/Nutritionist Temporary	Yes
NP	Nuclear Pharmacist	Yes
OP	Optometrist	Yes
OPC	Certified Optometrist	Yes
ORT	Orthotist	Yes
OT	Occupational Therapist	Yes
OTA	Occupational Therapist Assistant	Yes
PMD	Paramedic	Yes
PMH	Provisional Mental Health Counselor	Yes
POR	Prosthetist-Orthotist	Yes
PS	Pharmacist	Yes

30 Month Rule

All Other	All other license prefixes, numbers or blank licenses	30-month rule
PSI	Pharmacist Intern	Yes
PSW	Provisional Clinical Social Worker	Yes
PT	Physical Therapist	Yes
PTA	Physical Therapist Assistant	Yes
PY	Psychologist	Yes
RA	Radiologist Assistant	Yes
RN	Registered Nurse	Yes
RPT	Registered Pharmacy Technician	Yes
RT	Registered Respiratory Therapist	Yes
SA	Speech-Language Pathologist	Yes
SI	Speech-Language Pathology Assistant	Yes
SS	School Psychologist	Yes
SU	Clinical Lab Supervisor	Yes
SW	Licensed Clinical Social Worker	Yes
SZ	Provisional Speech-Language Pathology	Yes
TC	Clinical Lab Technician	Yes
TN	Clinical Lab Technologist	Yes
TP	Clinical Lab Training Program	Yes
TRP	Therapeutic Radiological Physicist	Yes
TT	Certified R.T. Technician	Yes

If you have any questions or need assistance, please contact Provider Engagement:

Phone: MMA: **1-800-441-5501**
LTC: **1-844-645-7371**
FHK: **1-844-528-5815**

Email: Provider Engagement: **FLProviderEngagement@aetna.com**

Thank you,
Aetna Better Health of Florida

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