

Aetna Better Health® of Florida
1340 Concord Terrace
Sunrise, FL 33323



January 1, 2018

Dear (Provider),

We hope you had a very Happy and Healthy New Year! The purpose of this letter is to notify you of a revision in our reconciliation process.

The premiums we receive from the Agency for Health Care Administration (AHCA) are risk adjusted at the rate cell level for our membership. This includes certain descriptors such as age and severe mental illness, but not other pertinent chronic health conditions. Aetna Better Health has been utilizing this same methodology in your monthly reconciliations.

Beginning January 1, 2018, Aetna Better Health will apply AHCA's member level risk adjustment methodology. As a result, future reconciliations will contain risk scores that more specifically reflect the health of the member population that you serve.

We appreciate your continued service to our members. Please feel free to contact us at 1-800-441-5501 with any questions.

Thank you,

Susan Waldman

Susan Waldman
Director, Network Management