



UPDATE: Ordering/Referring/Prescribing Edit ISSUE URGENT, PLEASE READ

Dear Provider:

Please note, as of Monday, February 3, 2020, IlliniCare Health has corrected the programming logic error impacting the integrity of the ORP edit.

We ask that providers resubmit all previously submitted claims rejected as:

“M6- Provider Not Valid/Found on State File”

following your standard claims submission process. We appreciate your patience, and apologize for any inconvenience this has caused.

If you have additional questions or concerns, please contact IlliniCare Health Provider Services at 866-327-4701, or contact your dedicated Provider Relations Representative.

Sincerely,

Keive Dixon
Senior Director, Provider Network