



October 1, 2021

Dear Valued Provider,

Aetna Better Health® of Illinois has identified an invalid pre-payment edit being applied to claims received between 7/2/2021-7/12/2021.

EOP Denial Description:

915 8 - THE PROCEDURE CODE IS INCONSISTENT WITH THE PROVIDER TYPE/SPECIALTY (TAXONOMY)

The logic has been disabled as of 7/12/2021 and we're actively working to adjust all impacted claims, with an expected completion date of 10/31/2021.

There is no action needed at this point from providers, as a global project has been created to adjust all claims within the received date timeframe above. We will further update the network when all claims have completed the re-adjudication process.

We sincerely apologize for the inconvenience and appreciate your patience as we work to resolve this matter.

Sincerely,

Aetna Better Health of Illinois