



Aetna Better Health® of Illinois

Pathways to Success behavioral health program for members under 21

The Pathways to Success program was implemented for Illinois Medicaid members effective January 1, 2023.

What is Pathways to Success?

Pathways to Success is a program for Medicaid-enrolled children under the age of 21 in Illinois who have complex behavioral health needs and could benefit from additional support. The program provides access to an evidence-informed model of intensive care coordination and additional home and community-based services. You can learn more about the program on the [HFS website](#).

Pathways to Success is designed to address many of the state's commitments under the [HFS N.B. Consent Decree](#). Goals of the program include:

- Improved family functioning and reduced caregiver stress
- More stable living situations for children and youth, including fewer out-of-home treatment episodes
- Increased family and youth involvement in services
- Improved school attendance and performance
- Reduced contacts with law enforcement and child welfare agencies

Who is eligible?

A member is eligible to participate in Pathways to Success if they meet the following criteria:

- A Medicaid recipient
- Under age 21
- Have been diagnosed with a Serious Emotional Disturbance (SED) or Serious Mental Illness (SMI)
- Demonstrates a need for intensive services pursuant to the Illinois Medicaid Comprehensive Assessment of Needs and Strengths IM+CANS decision support criteria

Aetna Better Health® of Illinois
3200 Highland Avenue, MC F648
Downers Grove, IL 60515



How do providers participate?

Pathways to Success involves participation of Care Coordination and Support Organizations (CCSOs). The role of a CCSO is to provide care coordination and support services as well as mobile crisis response for their designated service area (DSA).

You can get more information about the role of providers in the Pathways to Success program, CCSOs and DSAs by viewing these resources from HFS.

[Pathways to Success: Frequently Asked Questions](#)

[Care Coordination and Support Organizations \(CCSO\) handbook](#)

[Designated Service Area \(DSA\) descriptions](#)

[Illinois Medicaid Comprehensive Assessment of Needs and Strengths \(IM+CANS\)](#)

Questions?

If you have questions about the Pathways to Success program, contact HFS via email at HFS.Pathways@illinois.gov.