

Aetna Better Health® of Kansas
9401 Indian Creek Parkway, Suite 1300
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Aetna Better Health® of Kansas

Check Run Errors – September 24, 2019

Aetna Better Health of Kansas experienced errors in the check run scheduled for Monday, September 23. As a result, all remittances and payments were cancelled. No remittance or payments were sent to providers.

We have resolved the errors and the check run cancelled on Monday September 23, was completed Tuesday, September 24. Providers will experience a one (1)-day delay in receiving their remittances and payments associated with the September 23 check run cancellation.

Questions

If you have questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department at **1-855-221-5656**.