

Aetna Better Health® of Kansas
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Aetna Better Health® of Kansas

Clinical Payment, Coding and Policy Changes

We regularly augment our clinical, payment and coding policy positions as part of our ongoing policy review processes. To keep our providers informed, please see the below communication of upcoming new policies.

Effective for dates of service beginning April 1, 2021:

New Patient Visits – E/M Services

Evaluation and Management Services

Based upon the AMA/CPT manual and CMS policy, a new patient is one who has not received any professional services from the physician or another physician of the same specialty and subspecialty who belongs to the same group practice, within the past three years.

Given this definition, if a physician bills a new patient visit and any face-to-face service has been billed by the same group NPI in the previous three years, the new patient visit will be denied.