

Provider Newsletter

Monthly Updates for November 2020

Recent Provider Bulletins and Notices

KMAP Bulletins:

- [11.03.2020—REMINDER—Blanket Denial Letter Attestation](#)
- [11.05.2020—Provider File Updates](#)
- [11.05.2020—Preferred Drug List Update](#)
- [11.18.2020—Clarification on Use of Q3014](#)
- [11.24.2020—UPDATED—Medication Assisted Treatment—Opioid Treatment Programs](#)
- [11.24.2020—UPDATED—External Independent Third-Party Review](#)

Upcoming Provider Training Opportunities

- Executive Updates Webinars – Register here
November 10, 2020 9 AM – 10 AM
November 24, 2020 9 AM – 10 AM
- Remittance Advice Training Webinars – Register here
November 3, 2020 9 AM – 10 AM
- Provider/Medicaid 101 – Register here
November 26, 2020 2 PM – 3 PM
- Provider Portal Overview – Register here
November 17, 2020 1 PM – 2 PM

Aetna Better Health Provider Notices:

- [11.23.2020—COVID-19 Communications Update: Temporary Changes in Prior Authorization/Precertification and Admissions Protocols for Skilled Nursing Facilities](#)
- [11.25.2020—Executive Update Webinars Announce New Dates for 2021](#)

Member Value-Added Benefits*

- \$25 for over-the-counter drugs
- \$50 for non-covered adult vision services
- \$500/year adult dental services
- Extra respite and personal care services for waiver members □ Home delivered meals
- \$130 toward GED test for members >16 years of age
- Smoking cessation program
- Healthy Rewards Incentives program
- Transportation services
- Promise Pregnancy Program
- Ted E. Bear M.D. ® Kids Club
- Android Smartphone □ Up to \$5,000 to help No Place Like Home Grant recipients move
- Weight Watchers 12-week program
- Pest control services

*See details about eligibility and limits in the Aetna Better Health of Kansas [Provider Manual](#).

Statement on Provider Incentives

Utilization Management decision making is based only on appropriateness of care and service and existence of coverage. Aetna does not specifically reward practitioners or other employees/individuals for issuing denial of coverage. Financial incentives for utilization making decision makers do not encourage decisions that result in underutilization. Aetna's affirmative statement declares that our organization does not use incentives or disincentives to encourage barriers to care and service.