



Aetna Better Health[®] of Kansas CLIA Certification Required for Claims

Aetna Better Health of Kansas wants to inform our providers that we are implementing CLIA (Clinical Laboratory Improvement Amendment) requirements to ensure the accuracy and reliability of all laboratory testing, as defined by CMS guidelines.

All providers that bill laboratory services must have CLIA certification equal to the procedure code being billed. If a provider bills for a procedure without appropriate CLIA certification, reimbursement will be denied.

Aetna Better Health of Kansas is compliant with CLIA certification verification State and CMS guidelines.

On and after **09/16/2019**, if a certification is not on file or if the certification is not valid for the procedure code and/or dates of service submitted, claims will be denied. There are two CARC/RARC codes that may appear on your Remittance Advice:

- **CARC 16: Claim/service lacks information or has submission/billing error(s)**
- **RARC MA120: Missing/incomplete/invalid CLIA certification number**

Providers must submit corrected claims. All corrected claims must be submitted within 180 days from the date of notification of payment or a denial is issued.

The following links provide additional information on CLIA requirements:

- www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/index.html?redirect=/clia/
- wwwn.cdc.gov/clia/

Questions?

If you have questions about this communication, please contact Aetna Better Health of Kansas Provider Experience Department at **1-855-221-5656**.