



Welcome

Aetna Better Health is proud to have been chosen by the Kansas Department of Health and Environment (KDHE) to participate in the State of Kansas KanCare Program. Aetna Better Health will arrange for care and services by specialists, hospitals, and providers including member engagement, which includes outreach and education functions, grievances, and appeals.

The goals of Aetna Better Health plan are to:

- Create a person-centered care management approach to improve the quality of care members receive
- Comprehensively manage benefits across the continuum of care, including social and community services
- Integrate services for all physical, behavioral, long-term care, and social needs

Our network in these areas is made up of doctors, hospitals, pharmacies, and providers of long-term and community-based services and supports. Service coordinators and care teams will help members receive the services that they need.

Our ability to serve our members well is dependent upon the quality of our provider network. Our providers are the cornerstone of our service delivery approach. By joining our network you help us achieve our goal of providing our members with access to high quality health care services.

We have assembled the enclosed Provider Orientation Kit to help acquaint you and your staff with our plan. We hope you find this information to be useful. Should you have any questions or concerns, please contact us directly at **1-855-221-5656** or via email at: ProviderExperience_KS@aetna.com

Thank you,

Provider Experience Staff
Aetna Better Health of Kansas