

Aetna Better Health® of Kansas
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Aetna Better Health® of Kansas

HCBS Provider Qualification Audit Training Presentation

Per Kansas Medical Assistance Program (KMAP) HCBS Bulletin 19216, the State has delegated auditing of Home and Community Based Services (HCBS) provider qualifications to the Managed Care Organizations (MCOs). This applies to all providers of HCBS. Auditing of HCBS provider qualifications will occur annually beginning January 2020.

A full audit will be implemented in 2024. From 2020-2023, a limited audit has been conducted focusing on general provider qualifications (staff background checks, CDDO affiliation agreements, CMHC license). In 2024, the full audit will be implemented which includes general AND service-related waiver provider qualifications. Examples of service-related waiver requirements include training, education, licenses, and certifications for employees. If you have any questions in regard to waiver qualifications that are required, please refer to the waivers posted on the State website.

Audit Determinations: Each MCO is required by the State to make a separate determination using the audit findings and based upon the MCO's individual policy for HCBS Provider Qualifications Audits. For providers who are found not to meet the qualifications requirements, a re-audit will be conducted to ensure compliance with the qualifications. In addition, the MCO may implement a corrective action plan or take other action including and up to termination of the provider from the MCO's network.

A training presentation is now available on the Aetna Better Health of Kansas provider website, under the training section found here:

1. www.aetnabetterhealth.com/kansas/providers
2. Select Resources > Education > Orientation and Training
3. Under the section entitled "other training, material, and resources", select the dropdown box under "Home and Community Based Providers."
4. Select 2024 HCBS FMS Provider Qualification Training

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: ProviderExperience_KS@aetna.com