

Aetna Better Health® of Kansas
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**Aetna Better Health®
of Kansas**

POSTPONED EFFECTIVE DATE

Paper Remit Improved Design

UPDATE: The effective date of Aetna's new paper remittance advice has been postponed and ABHKS will notify providers when a new effective date has been identified.

Dear Providers,

Aetna Better Health of Kansas (ABHKS) is pleased to announce that several improvements were incorporated to our Medicaid's Paper Remits. It has been redesigned to offer precise and easy-to-understand information on the paper remittance.

Providers will be able to see the following changes:

- Provider Remit Layout changing from portrait to landscape
- Reason codes will be on the same line as the service vs below all the claim lines
- Additional fields are being added to assist with clarity of reading the Paper RA

We welcome you to visit our Provider Website to register for various training opportunities at www.aetnabetterhealth.com/kansas/providers/training-orientation.html.

Thank you for your continued participation in the Aetna Better Health of Kansas network.

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: providerexperience_ks@aetna.com