

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



## Paper Remit Improved Design

Dear Providers,

Aetna Better Health of Kansas (ABHKS) is pleased to announce that several improvements were incorporated to KanCare Medicaid's Paper Remits, effective 8/10/2023. It has been redesigned to offer precise and easy-to-understand information on the paper remittance.

Providers will be able to see the following changes:

- Provider Remit Layout changing from portrait to landscape
- Reason codes will be on the same line as the service vs below all the claim lines
- Additional fields are being added to assist with clarity of reading the Paper RA

We welcome you to visit our Provider Website to register for various training opportunities at [www.aetnabetterhealth.com/kansas/providers/training-orientation.html](http://www.aetnabetterhealth.com/kansas/providers/training-orientation.html)

Thank you for your continued participation in the Aetna Better Health of Kansas network.

### **Questions?**

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: [providerexperience\\_ks@aetna.com](mailto:providerexperience_ks@aetna.com)