

Aetna Better Health® of Kansas

Optum Code Reviews

Aetna Better Health of Kansas has expanded services with Optum to further enhance our prepay payment integrity program.

Optum will be reviewing physician and facility claims to ensure that proper payment is being made in accordance with our contracts, national coding guidelines and nationally accepted billing guidelines. There are three new correct coding programs that will be deployed by Aetna Better Health:

- Emergency Department Code (EDC) Analyzer, Orthonet and Claim Validation.
 - EDC Analyzer will validate the level of ER Evaluation and Management code being billed by the facility based on resources used during the patient encounter. If the code is inaccurate based on their scoring model, the ER Evaluation and Management code will be denied. The provider will then recode the ER Evaluation and Management code and resubmit the claim for reimbursement.
 - The Orthonet program will ensure proper coding of complex surgical claims such as orthopedic or spinal surgery. This is a program that will compare the claim received from the provider against the medical record to validate the coding on the claim. Claims deemed to be incorrectly coded will be denied to the provider for correction prior to payment. Claim Validation will leverage a predictive model to identify claims that are potentially coded incorrectly. Once the claim is identified as requiring review, the coding is determined to be inaccurate, the claim will be returned to the provider for correction prior to payment.

In compliance with the HIPAA Privacy Rule, Aetna Better Health of Kansas has entered into a Business Associate Agreement (BAA) with the above-mentioned suppliers. The Privacy Rule allows a covered entity to share information with another covered entity's business associate as if the request came from that other covered entity.

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: 1-855-221-5656

By Email: Providerexperience_KS@aetna.com