

AETNA BETTER HEALTH® OF KENTUCKY

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PROVIDER NEWSFLASH – JULY 10, 2018 PAGE 1 OF 2

To: Network Providers

Fax: <<location fax>>

**Announcing: 1. UPDATE-New Provider Portal and Medically Frail Webinars Series
2. Network Relations Consultant Listing**

Dear Aetna Better Health Partners:

Based on a recent legal decision, changes to Medicaid under Kentucky HEALTH did not begin on July 1, 2018 as planned. Due to this decision, we have rescheduled our Provider Webinar Series to include the two topics listed below.

The following webinars are available during the months of July and August:

1. **PROVIDER PORTAL OVERVIEW** – is fast, accurate, reliable and available 24 hours a day, seven days a week. It is a one-stop, self-service tool that allows for claim status check, including history receipt, processing and adjudication. Portal access will be essential as we move forward into KYHEALTH.
2. **MEDICALLY FRAIL OVERVIEW** – will cover what is ‘Medically Frail?’. What benefits will change for a member? How can we determine who qualifies as ‘Medically Frail’?

These educational webinars will be available via WebEx, a secure software-based platform for video and audio conferencing. Please visit our website at <https://www.aetnabetterhealth.com/kentucky/providers/>, click on “**Provider News.**” Under the “**Kentucky HEALTH Training Registration**” drop down, you will find a link to register for the WebEx Trainings.

If you have any questions or concerns, simply contact your Network Relations Consultant. The current list is attached for your convenience.

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Who is my Network Relations Consultant? - Effective 06.11.2018

Region	Provider Representative	Telephone	Email	State
1	Gina Gullo	(502) 612-9958	Rlgullo@aetna.com	n/a
2	Lori Kelley	(859) 302-6334	KelleyL2@aetna.com	Indiana
3	Becky Bowman	(502) 434-8917	BowmanB@aetna.com	n/a
4	Jackie Richie	(502) 209-0544	Richiej@aetna.com	Tennessee
5	Sammie Asher	(606) 401-1573	AsherS@aetna.com	All Other States
6	Holly Smith	(815) 641-7411	SmithH3@aetna.com	Ohio
7	Jacqulyne Pack	(606) 331-1075	Jmpack@aetna.com	West Virginia
8	Krystal Risner	(606) 687-0310	Risnerk@aetna.com	Virginia

Regions Map



List of Counties by Regions

Region 1	Ballard, Caldwell, Calloway, Carlisle, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken
Region 2	Christian, Daviess, Hancock, Henderson, Hopkins, McLean, Muhlenberg, Ohio, Todd, Trigg, Union, Webster
Region 3	Breckinridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, Larue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, Washington
Region 4	Adair, Allen, Barren, Butler, Casey, Clinton, Cumberland, Edmonson, Green, Hart, Logan, McCreary, Metcalfe, Monroe, Pulaski, Russell, Simpson, Taylor, Warren, Wayne
Region 5	Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jackson, Jessamine, Lincoln, Madison, Mercer, Montgomery, Nicholas, Owen, Powell, Rockcastle, Scott, Woodford
Region 6	Boone, Campbell, , Gallatin, Grant, Kenton, Pendleton
Region 7	Bath, Boyd, Bracken, Carter, Elliot, Fleming, Greenup, Lawrence, Lewis, Mason, Menifee, Morgan, Robertson, Rowan
Region 8	Bell, Breathitt, Clay, Floyd, Harlan, Johnson, Knott ,Knox, Laurel, Lee, Leslie, Letcher, Magoffin, Martin, Owsley, Perry, Pike, Whitley, Wolfe

Effective 06.11.2018