

 Aetna Better Health® of Kentucky Aetna Better Health of Kentucky 9900 Corporate Campus Drive Suite 100 Louisville, KY 40223	Date:	09/26/2023
	To	All Network Providers
	From	Provider Experience
	Subject	Community Support Associate Services
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Services Provided by a Community Support Associate

Aetna Better Health of Kentucky would like to ensure providers are aware of what services a Community Support Associate may provide and how they are reimbursable.

A **Community Support Associate (CSA)** provides Comprehensive Community Support Services, CPT code (H2015), to individuals that have a Mental Health disorder or a Co-Occurring disorder. Co-Occurring Disorder means the primary diagnosis of a mental health disorder and one or more of the following:

- A substance use disorder,
- Intellectual disability, or
- Physical health disorder or condition

For those receiving services from a CSA, the mental health diagnosis would be the primary reason the recipient is seeking treatment. A CSA **may not provide services to individuals that have a Substance Use Disorder as the primary reason for seeking treatment.**

Refer to 908 KAR 2:250, Community support associate; eligibility criteria and training, for specific eligibility and training requirements.

What are Comprehensive Community Support Services?

Comprehensive Community Support Services are services necessary to allow recipients with a primary diagnosis of a mental health disorder or co-occurring disorder to live with maximum independence in the community and consists of one (1) or more of the following:

- Skills training, cueing, or supervision as identified in the client's individualized treatment plan
- Medication adherence and recognizing symptoms and side effects
- Non-clinical but therapeutic behavioral intervention, support, and skills training
- Assistance in accessing and utilizing community resources
- Emotional regulation skills
- Crisis coping skills
- Developing and enhancing interpersonal skills

Additional Information

- A Community Support Associate may work for a Behavioral Health Multi-Specialty Group and a Behavioral Health Service Organization (BHSO) Tier I.
- Reimbursement is not available for services provided by a CSA within a BHSO Tier II, BHSO Tier III, or via an individual practitioner.

Please refer to the following applicable KAR.

908 KAR 2:250. Community support associate; eligibility criteria and training.

[Title 908 Chapter 2 Regulation 250 • Kentucky Administrative Regulations • Legislative Research Commission](#)

907 KAR 15:010. Coverage provisions and requirements regarding behavioral health services provided by individual approved behavioral health practitioners, behavioral health provider groups, and behavioral health multi-specialty groups.

[Title 907 Chapter 15 Regulation 010 • Kentucky Administrative Regulations • Legislative Research Commission](#)

907 KAR 15:022. Coverage provisions and requirements regarding services provided by behavioral health services organizations for substance use disorder treatment and co-occurring disorders.

[Title 907 Chapter 15 Regulation 022 • Kentucky Administrative Regulations • Legislative Research Commission](#)

Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

*****INSERT NETWORK CONTACT LISTING*****