

What is HEDIS[®]?¹

Healthcare Effectiveness Data and Information Set

We use HEDIS scores to measure our performance, determine quality initiatives and provide educational programs for you and for our members. You can use HEDIS scores to monitor your patients' health, identify developing issues and prevent further complications.

What is HEDIS[®] used for?

The National Committee for Quality Assurance (NCQA) coordinates HEDIS testing and score keeping. The Centers for Medicare & Medicaid Services uses HEDIS scores to monitor a health plan's performance. HEDIS scores are used by more than 90% of American health plans to compare how well the plan performs in areas like:

- Quality of care
- Access to care
- Member satisfaction with the plan and providers



¹<https://www.ncqa.org/hedis/>