



Aetna Better Health® of Kentucky

NETWORK NOTICE

Date:	11/09/2021
To:	All Network Providers
From:	Provider Experience
Subject:	NEW POLICY UPDATES Clinical payment, coding and policy changes MedImpact Universal PA Form
Document ID	Aetn -831

NEW POLICY UPDATES

NEW POLICY UPDATES CLINICAL PAYMENT, CODING AND POLICY CHANGES

Aetna Better Health of Kentucky regularly augments our clinical, payment and coding policy positions as part of our ongoing policy review processes. In an effort to keep our providers informed, please see below the upcoming new policies.

Effective for dates of service beginning December 09, 2021:

Kentucky Medicaid Policies-

According to Kentucky Medicaid guidelines:

Laboratory Services-

-Venipuncture and Catheter-Routine venipuncture procedure is not separately reimbursed when submitted with E/M services on the same date of service by the same provider

-Placement of central venous, arterial or subclavian catheter is also not separately reimbursed when submitted with an E&M services on the same date of service by the same provider

-Catheter placement will not be reimbursed separately when billed with an anesthesia service by the anesthesiologist (same provider) on the same date of service

-Placement of central venous, arterial, or subclavian catheter is included a minor and/or major global surgical procedure when performed by the surgeon (same provider) on the same date of service

Diagnosis Procedure Policy-Multiplex Nucleic Acid Amplified Tests for Respiratory Viral Panels-

According to CMS guidelines, testing to detect a respiratory infectious agent by nucleic acid must include an approved secondary diagnosis indicating the pathogen detection and immunocompromised condition in addition to the sign or symptom for the suspicion of the respiratory illness.

Obstetrics and Gynecology Policy-Ultrasound (Non-Obstetric)-

Per our policy, Pelvic ultrasound and transvaginal ultrasound evaluate the patient for the same conditions at the same session. Therefore, they represent redundant services, and the pelvic echography should not be paid unless there are extenuating circumstances to validate that both studies had to be performed.

Drugs and Biologicals Policies- Vedolizumab (J3380)-

Kentucky Medicaid supports FDA label, off-label compendia (Micromedex, Clinical Pharmacology, National Comprehensive Cancer Network, Lexi-Drugs, American Hospital Formulary Service Drug Information®), AMA/ CPT, state Medicaid guidelines and other sources for Drugs and Biologicals. These supported policies include:

- Indication (FDA-label and off-label approved compendia indications)
- Age restrictions

New Drug/Biological Policies-Vedolizumab (J3380)-

-Indications (not all-inclusive): Regional enteritis (Crohn's disease); Ulcerative colitis; Immune checkpoint inhibitor-related toxicity

Device and Supply Policy-Pass-Through and Non-Pass Through Drugs and Biologicals Require an OPPS-Payable Procedure-

Per CMS guidelines, claims containing drug and biological codes with pass through status or non-pass-through status must be reported with a payable outpatient hospital facility allowed procedure. This policy is applicable to outpatient hospital facility claims only.



DATE: November 8, 2021
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems

Subject: [MI Universal Prior Authorization \(PA\) Form](#)

Status: MedImpact uses a universal PA form that is required by the Department of Medicaid Services. Best practices for submitting a PA are to utilize electronic PA (ePA) which is integrated into physician's electronic prescribing system or [covermyeds.com](#). For manual prior authorizations, please submit MedImpact's Universal PA Form.

To access the form please visit <https://kyportal.medimpact.com/>. Click Provider Portal→ Resources→ Forms to view and print the document, then fax the document to 844-336-2676.

Contact Information: If you have any questions about the transition of PBM services for the MCOs, please contact MedImpact's Kentucky Team at:

Technical Help Desk: 800-210-7628
 Prior Authorizations: 844-336-2676
 Program Questions: KYMCOPBM@MedImpact.com
 BIN: 023880 / PCN: KYPROD1 / GROUP: KYM0

10181 Scripps Gateway Ct, San Diego, CA 92131
MedImpact.com



Questions?

Simply contact your Network Relations Manager. Our most current listing is attached, the listing can also be found on our website.

NETWORK RELATIONS COVERAGE AND CONTACT INFORMATION

Aetna Better Health of Kentucky takes great pride in our network of physicians and related professionals who serve our members with the highest level of quality care and service. We are committed to making sure our providers receive the best and latest information, technology, and tools available to ensure their success and their ability to provide for our members. We focus on operational excellence, constantly striving to eliminate redundancy and streamline processes for the benefit and value of all our partners.

Our Network Relations Team is assigned to designated areas throughout the state and are located within the communities in which they serve. This team is dedicated to meeting the needs of you, our providers. We are subject matter experts and are available to providers for education, training, and support. We assign every participating provider a Network Manager.

Aetna Better Health of Kentucky offers a provider services line which can be reached by calling 1-855-300-5528 - Monday through Friday 7 AM-7 PM.

Credentialing applications, forms, and updates along with any demographic updates and terminations should be sent directly to: KyProviderUpdates@aetna.com

General forms, ERA enrollments, or general questions can be sent to KYProviderRelations@aetna.com



Dustin Johnson
 SKY Network Manager
 Supporting Kentucky Youth
 502-648-6526



Michelle Marrs
 Network Relations Manager,
 SKY Liaison
 859-221-4737



Holly Smith
 Network Relations Manager
 815-641-7411
Smithh3@Aetna.com

Johnsond38@Aetna.com

Behavioral Health Providers
Region 3

All Regions - Community
Mental Health Centers



Becky Marcum
Network Relations Manager
(606) 350-0579
marcumr@aetna.com

Association of Primary Care
Physicians
Community of Health
Partners
Cooperative Care Network
Ephraim McDowell
Kentucky Primary Care
Association
The Physicians Network

MarrsM@Aetna.com

Supporting Kentucky Youth,
SKY Liaison Statewide



Trista Gibson
Network Manager
606-305-2705
GibsonT1@Aetna.com

Baptist Health System
King's Daughters Medical
System
LifePoint Health System
Norton Healthcare System
St. Claire Medical Center
University of Kentucky
System University of
Louisville System

Behavioral Health Providers
Region 5
Region 6
Region 7
Region 8



Gina Gullo
Network Relations Manager
502-612-9958
Rlgullo@Aetna.com

Region 1
Ballard, Caldwell, Calloway,
Carlisle, Crittenden, Fulton,
Graves, Hickman, Livingston,
Lyon, McCracken
Region 2
Christian, Daviess, Hancock,
Henderson, Hopkins,
McLean, Muhlenberg, Ohio,
Todd, Trigg, Union, Webster

Providers in the state of
Indiana



Connie Edelen
Network Relations Manager
502-240-2122
Czedelen@Aetna.com

Region 3
Breckinridge, Bullitt, Carroll,
Grayson, Hardin, Henry,
Jefferson, Larue, Marion,
Meade, Nelson, Oldham,
Shelby, Spencer, Trimble,
Washington



Sammie Asher
Network Relations Manager
606-401-1573
Ashers@Aetna.com

Region 4
Adair, Allen, Barren, Butler,
Casey, Clinton, Cumberland,
Edmonson, Green, Hart,
Logan, McCreary, Metcalfe,
Monroe, Pulaski, Russell,
Simpson, Taylor, Warren,
Wayne

Providers in the state of
Tennessee



Becky Bowman
Network Relations Manager
502-214-0399
BowmanB@Aetna.com

Region 5
Anderson, Bourbon, Boyle,
Clark, Estill, Fayette,
Franklin, Garrard, Harrison,
Jackson, Jessamine, Lincoln,
Madison, Mercer,
Montgomery, Nicholas,
Owen, Powell, Rockcastle,
Scott, Woodford

All other states excluding: IN,
OH, TN, VA, & WV



Jacquelyne Pack
Network Manager
606-331-1075
Jmpack@Aetna.com

Region 6
Boone, Campbell, Gallatin,
Grant, Kenton, Pendleton
CHI Saint Joseph Medical
Group (Kentucky One)

Providers in the state of Ohio
and West Virginia

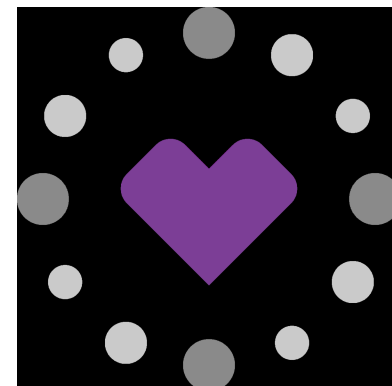


Krystal Risner
Network Manager
606-687-0310
Risnerk@Aetna.com

Region 7
Bath, Boyd, Bracken, Carter,
Elliot, Fleming, Greenup,
Lawrence, Lewis, Mason,
Menifee, Morgan, Robertson,
Rowan

Region 8
Bell, Breathitt, Clay, Floyd,
Harlan, Johnson, Knott,
Knox, Laurel, Lee, Leslie,
Letcher, Magoffin, Martin,
Morgan, Owsley, Perry, Pike,
Whitley, Wolfe

Providers in the state of
Virginia

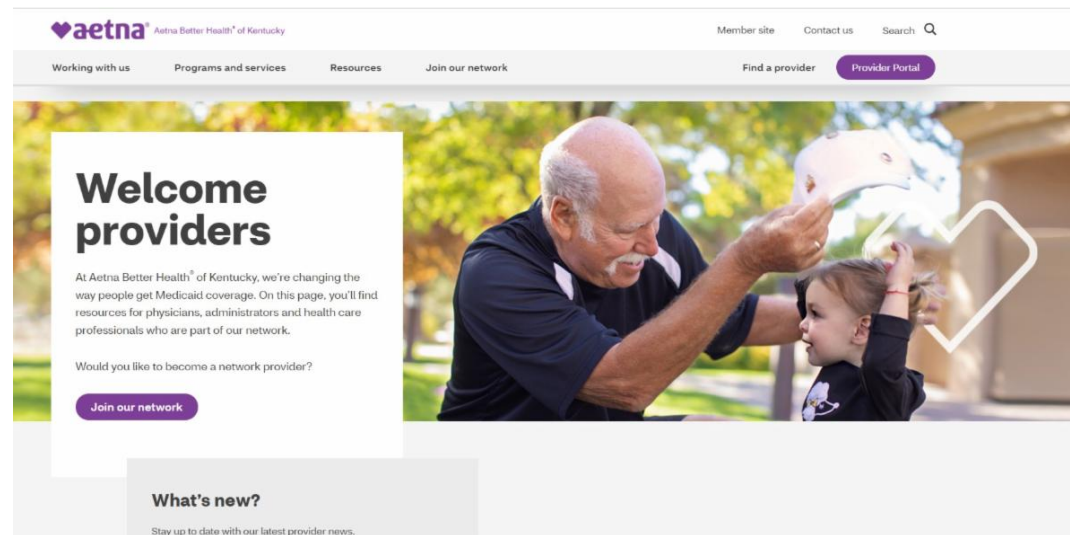


Save time by accessing our online resources.
Be sure to check out our convenient web tools, available 24/7.

Health Plan Website

The health plan website is a resource for members and providers. Providers will find information such as the member handbook, provider manual and the formulary on the health plan website

Visit the Website at: AetnaBetterHealth.com/Kentucky



Availity

Aetna Better Health of Kentucky is excited to have transitioned from our Provider Portal to Availity. This transition allows for an increase in digital interactions available to support you as you provide services for our members.

Functionality examples include:

- Eligibility and member benefits look up -
- EFT registration -
- Claim status look up -
- Online claim submission
- PA submission and look up
- Grievance and appeals submission

Visit Availity at: AVAILITY



Visit us at [Aetna Better Health of Kentucky](https://AetnaBetterHealthofKentucky) | [Contact Us](#) | [FAQs](#) | [Privacy Policy](#)

Aetna Better Health of Kentucky | 9900 Corporate Campus Drive , Suite 1000, Louisville , KY 40223

[Unsubscribe marstonj@aetna.com](mailto:marstonj@aetna.com)

[Update Profile](#) | [About Constant Contact](#)

Sent by marrsm@aetna.com in collaboration with



Try email marketing for free today!