

June 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health's Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

Effective 8/1/2021, ABHLA is enacting a new policy for the reimbursement of immunizations administered to members from birth through 18 years of age via the Vaccines for Children (VFC) Program, as well as for the reimbursement of immunizations for populations such as waivers programs, 421 CMO, children not eligible for VFC, or for vaccines not provided by VFC.

The new policy provides guidelines for claims submission, reimbursement of non-VFC vaccines, and handling of vaccine shortages.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.