

November 2020

OVERVIEW:

Effective immediately, Aetna Better Health of Louisiana (ABHLA) has discontinued the use of Evi for oncology decision support and treatment guidelines.

All medical benefits should be submitted to ABHLA for prior authorization via standard protocol. For further information, see our [Prior Authorizations](https://www.aetnabetterhealth.com/louisiana/providers/priorauth) page at <https://www.aetnabetterhealth.com/louisiana/providers/priorauth>.

Pharmacy benefits should be submitted to the plan following the [Pharmacy Authorization Guidelines](https://www.aetnabetterhealth.com/louisiana/providers/pharmacy) at <https://www.aetnabetterhealth.com/louisiana/providers/pharmacy>.

Please note that providers may see reimbursement impacted if not aligned to the Louisiana Department of Health's Medicaid services manual within 30 days of the date of this reminder notification.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.