2400 Veterans Memorial Blvd., Suite 200 Kenner, LA 70062 1-855-242-0802 www.aetnabetterhealth.com/louisiana



## **FAX**

To: All Aetna Better Health of Louisiana Providers

Date: July 15, 2016

## **Attention**: MCG Behavioral Health Guidelines Implementation

Aetna Better Health of Louisiana will be implementing Milliman Care Guidelines Behavioral Health Guidelines (MCG BHG) as the primary medical necessity criteria for behavioral health, effective September 1, 2016.

Our move to MCG BHG is part of the Aetna Medicaid Standard Operating Model, and will continue to facilitate the appropriate level of care, accurately manage episodes of care and enhance the discharge planning process for our health plan members.

MCG BHG are nationally recognized, evidence-based clinical guidelines used for determining medical necessity, appropriate levels of care, managing episodes of care and the discharge planning process for our health plan members with behavioral health needs. <a href="https://www.mcg.com/content/behavioral-health-care">www.mcg.com/content/behavioral-health-care</a>.

You may visit Aetna Better Health of Louisiana's website at **www.aetnabetterhealth.com/louisiana** and review the provider manual and updated provider training information (posting August 5, 2016).

You may also contact Aetna Better Health of Louisiana Provider Relations by calling **1-855-242-0802**, and **selecting option 2** then **option 6**.

Thank you,
Aetna Better Health of Louisiana

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