



AETNA BETTER HEALTH® OF LOUISIANA

AGENDA

Member Advisory Committee Agenda

Date: Wednesday, May 26th, 2018 11:00 a.m. – 12:30 p.m.

Location: McCullor Landry (Drew Park)

- I. Welcome & Call to Order
- II. Approval of Minutes Q1 MAC Meeting
- III. Aetna Better Health of Louisiana Mission.....Nikesha Rodrigue
- IV. Connecting with Care Management, Our Role.....Brittany Alexander
- V. Connecting with Member Services, Our Role.....Linda Hunt
- VI. Member Success Stories/ Questions.....Aetna Members
- VII. Thanks, Appreciation & Dismissal..... Brittany Alexander



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Minutes

Member Advisory Committee Agenda

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Location: McCullor Landry (Drew Park)

Attendees: Brittany Alexander, Gwen Mack, Jessica Trepagnier, Linda Hunt one Aetna Members and a representative from NFP/PAT

Meeting called to order by Gwen Mack at 11:05 a.m.

Ms. Gwen Mack presented the meeting minutes for Q1 MAC Meeting were motioned and approved by attendees.

Ms. Alexander welcomed the ABH members to the meeting and spoke about the mission of ABH. She then introduced the remainder of the ABH staff.

Ms. Linda Hunt gave a presentation on the role of case management, she spoke one on one with the ABH member attending regarding her current needs and helped enroll her into case management.

The meeting was opened for questions from members

Ms. Alexander thanked everyone for attending and ABH members were given \$15 gift cards for transportation.

Ms. Mack dismissed the meeting at 12:300 p.m.