

Aetna Better Health® of Louisiana
2400 Veterans Memorial Blvd, Suite 200
Kenner, LA 70062
www.aetnabetterhealth.com/louisiana



FAX/EMAIL

To: All Aetna Better Health of Louisiana Providers
Date: May 9, 2019

Attention: SCA Notification

Dear Provider,

If you receive an authorization for services that requires a Single Case Agreement (SCA), please include a copy of the fully executed SCA with your paper claim submission. If the SCA is not submitted with the paper claim, this can result in a delay or denial of your payment.

Please mail your paper claim and Single Case Agreement to the following address:

Aetna Better Health Louisiana
P.O. Box 61808
Phoenix, AZ 85082-1808

To become a participating provider in our network, please complete the Prospective Provider Form by using the following link:

<https://www.aetnabetterhealth.com/louisiana/providers/join/>

Once completed, you can submit the form to MBU-LAProviderEnrollmentForm@aetna.com