

September 2020

#### OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) recognizes the potential negative impact of Covid-19 on our provider partners' ability to meet Value-Based Payment (VBP) targets in 2020. Our strategy is to support our providers with both financial and quality-based tactics to mitigate negative outcomes related to falling short of 2020 targets within their VBP program.

In light of the challenges our provider partners are currently facing, we propose the following strategy to mitigate the effects of Covid-19:

- For calendar year 2020 ABHLA would remove all medical costs associated with U07.1 (Covid-19) from MBR calculations.
- In order to provide additional financial support to provider partners in the wake of potential decreased utilization ABHLA will consider a temporary increase in 2020 & 2021 care coordination PMPM payments.
- Depending on final medical costs in 2020 ABHLA would consider waving all downside risk for costs falling to Category 3 risk.
- To ensure providers have the best opportunity to address HEDIS and Non-HEDIS quality measures, ABHLA will calculate bonus payments on the better of HEDIS and Non-HEDIS 2019 or 2020 results.
- To assist in recovering from potential decreased revenue ABHLA is committed to speeding up the reconciliation process to Q1 2021.

#### Questions and Support:

For questions, please contact [LAProvider@AETNA.com](mailto:LAProvider@AETNA.com) or call 1-855-242-0802 and follow the prompts.