

October 2021

OVERVIEW:

Aetna Better Health of Louisiana (ABHLA) is aligned with the Louisiana Department of Health Medicaid Services Manual, and would like to remind providers to refer to these manuals when submitting claims. If the manual requires additional guidance impacting reimbursement, the details will be outlined by ABHLA in the Provider Manual or in a supporting reimbursement policy.

On 10/6/2021, Louisiana Department of Health (LDH) issued [Informational Bulletin \(IB\) 21-24 Professional Services Program](#) to announce updated fees for inpatient neonatal critical care services, effective for dates of service on or after 5/1/2021.

ABHLA will update its claims processing systems within 30 days of this notification. Previously paid claims with dates of service on or after 5/1/2021 will be recycled and paid at the updated rate with no action needed by the provider.

Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.