



November 2021

OVERVIEW:

Aetna Better Health of Louisiana will be closed in observance of Christmas and New Year's Day.

The check run for Monday, December 20th, 2021 will run as usual with a paid date of Wednesday, December 22nd, 2021.

There will be no check run on Wednesday, December 22nd, 2021

A QNXT check run will take place Thursday, December 23rd, 2021 with a paid date of Tuesday, December 28th, 2021.

There will be no check run on Friday, December 24th, 2021.

The check run for Monday, December 27th, 2021 will run as usual with a paid date of Wednesday, December 29th, 2021.

There will be no check run on Friday, December 31st, 2021.

A QNXT check run will take place Thursday, December 30th with a paid date of Tuesday, January 4th, 2022.

There will be no check run on Friday, January 1st, 2022.

The routine check run schedule will resume the week of January 2nd, 2022.

Christmas and New Year's Check Run at a Glance						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
12/19/2021	12/20 Runs per usual schedule.	12/21	12/22 No run. Paid date for 12/20 run.	12/23 QNXT check run.	12/24 No run.	12/25
12/26	12/27 Runs per usual schedule.	12/28 Paid date for 12/23 run.	12/29 Runs per usual schedule. Paid date for 12/27 run.*	12/30 QNXT check run.	12/31 No run.	1/1/2022
1/2	1/3 Runs per usual schedule.	1/4 Paid date for 12/30 run.	1/5 Runs per usual schedule.	1/6	1/7 Runs per usual schedule.	1/8

* Indicates the final paid date of 2021 in support of 1099 processing.



Questions and Support:

For questions, please contact LAProvider@AETNA.com or call 1-855-242-0802 and follow the prompts.

A Reminder about the Medicaid Provider Enrollment Portal:

Don't delay in registering and submitting an enrollment application through the Louisiana Medicaid Provider Enrollment portal. Any existing Medicaid provider that does not complete the enrollment and screening process through the portal by March 31, 2022, will risk claim denials and disruption in patient care. Medicaid Provider Enrollment Portal assistance is available Monday through Friday 8:00 am – 5:00 pm. Please contact (833) 641-2140 for assistance.