

Aetna Better Health[®] of Louisiana Care Advocates and Peer Supports

Aetna Better Health offers the following resources to our members:

- **Housing Specialists-** provide referrals to housing resources and assist with completing housing applications including Permanent Supportive Housing (PSH). Email **HousingReferralinbox@aetna.com**.
- **Employment Specialist-** assists with obtaining and maintaining employment through referrals to vocational resources and job skills training. Email **LAEmploymentReferrals@aetna.com**.
- **Intellectual & Developmental Disability Administrator -** helps members to obtain services through disability waivers and community partners. Email **LADisAbilityReferrals@aetna.com**.
- **Peer Support Specialists-** offer support and assistance with ongoing recovery from mental health and/or substance use challenges. Email by region:
 - Michael Barlow – **barlowm1@aetna.com**. Regions 1, 9, & 10 – New Orleans/Northshore/Jefferson
 - Ciara Nunez– **nunezc2@aetna.com**. Regions 2 & 3 – Baton Rouge/ Bayou Parishes
 - DeJohn Scott – **scottd1@aetna.com**. Regions 4 & 5 – Lafayette/Lake Charles
 - Christy Coleman – **colemanc9@aetna.com**. Regions 6 & 7- Shreveport/Alexandria
 - Shelly Hunter – **hunters4@aetna.com**. Region 6 & 8 – Monroe/ Alexandria

Providers and members can also ask a care manager to coordinate a referral to any of our resources by emailing **AetnaBetterHealthofLA-CMReferral@aetna.com** or calling Member Services at 1-855-242-0802 (TTY:711), 24 hours a day, 7 days a week.



For more information on member benefits, scan the code on the left or visit our website: aetnabetterhealth.com/louisiana/whats-covered.html.

