

Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #051: Aetna has identified a limited issue with provider data updates related to PMF causing potential erroneous claim denials. The issue has been corrected and all affected claims have been sent for re-processing.	9/24/2024	00-All Provider Types	9/24/2024	11/20/2024	OPEN
ISSUE #052: Aetna has identified a limited issue related to H2000 TG overpaying additional quantity beyond an allowed limit of one in error. The issue has been corrected and all affected claims have been sent for re-processing.	9/25/2024	84-Ohio Department of Mental Health (Community Mental Health) Provider; 21-Professional Medical Group	9/25/2024	12/7/2024	OPEN

ISSUE #053: Aetna has identified a limited issue related to H codes denying incorrectly for MUE limitation. The issue has been corrected and all affected claims have been sent for re-processing.	10/16/2024	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program	10/16/2024	11/20/2024	OPEN
ISSUE #054: Aetna has identified a limited issue related to H2015 and H2033 billed with modifier U1 being paid more than once per month in error resulting in overpayment. The issue has been corrected and all affected claims have been sent for re-processing.	10/22/2024	84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program	10/22/2024	11/20/2024	OPEN
ISSUE #055: Aetna has identified a limited issue related to certain BH diagnosis codes not being configured for inpatient claims causing incorrect denials. The issue has been corrected and all affected claims have been sent for re-processing.	10/28/2024	01-Hospital (Inpatient); 02-Psychiatric Hospital	10/28/2024	11/20/2024	OPEN

Updated: 11/12/2024

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ISSUE #056: Aetna has identified a limited issue related to inpatient claims billed with discharge code resulting in payment amount error. The issue is being corrected and all affected claims will be sent for re-processing.	11/6/2024	01-Hospital (Inpatient); 02-Psychiatric Hospital	12/7/2024	12/31/2024	OPEN
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