Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
ISSUE #018: Nurses with specialty 213 were paying at MD/DO rate in error. Configuration has been corrected and impacted claims are being re-processed.	6/5/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	7/20/2023	10/4/2023	COMPLETE
ISSUE #021: Aetna has identified an issue with H0015, 90834, H0006, H2019, H2020, H2036 and T1002 scoring to an incorrect contract causing service to pay "0." Configuration has been corrected and impacted claims are being re-processed.	8/15/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	8/24/2023	10/30/2023	OPEN
ISSUE #022: Aetna has identified an issue with H0005 denying inaccurately for specific provider specialties 542, 543, and 54A due to incorrect fee schedule logic. Configuration has been corrected and impacted claims are being re-processed.	8/18/2023	84-Ohio Department of Mental Health (Community Mental Health) Provider; 95-ODADAS Certified/Licensed (SUD) Treatment Program	9/1/2023	10/21/2023	OPEN

Updated: 10/5/2023

Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

ISSUE #023: Aetna has identified an issue with CME (Provider Type 19) services denied in error for timely filing past 365 days due to a special exception not being captured by configuration. Correction made and all impacted claims are being re-processed.	8/21/2023	00-All provider types	8/23/2023	9/19/2023	COMPLETE
ISSUE #024: Aetna has identified an issue with high dollar inpatient claims causing potential underpayment due to outlier calculation. Correction currently in process and all affected claims will be re-processed.	8/21/2023	01-Hospital (Inpatient); 02-Psychiatric Hospital	9/14/2023	10/10/2023	OPEN
ISSUE #025: Aetna has identified an issue with professional outpatient hospital services ("99" series codes) being denied in error as non-covered. Configuration has been corrected and all claims are being re-processed.	8/30/2023	20-Physician/osteopath, individual; 21-Professional Medical Group; 24-Physician Assistant	9/25/2023	10/10/2023	OPEN

Updated: 10/5/2023
Contact Information: Vladimir Peterman, Lead Director, Operations: PetermanV@aetna.com

ISSUE #026: Aetna has identified an issue with claims rejecting in error for rendering provider NPI. This issue has stemmed from temporary break in applying correct PMF reject logic. Root cause identified as recent PMF data store to a new server. Permanent fix went into production and all associated claims were re-imported successfully for processing.	9/22/2023	01-Hospital (Inpatient); 02-Psychiatric Hospital; 20-Physician/osteopath, individual; 21-Professional Medical Group; 84-Ohio Department of Mental Health (Community Mental Health); 95-ODADAS Certified/Licensed (SUD) Treatment Program	9/25/2023	9/27/2023	COMPLETE