

Aetna Better Health® of Ohio  
7400 West Campus Road  
New Albany, OH 43054



August 6<sup>th</sup>, 2024

## Aetna Better Health® of Ohio Notice:

Dear Health Care Professional/Hospital Administrator

We are excited to announce that Aetna Better Health of Ohio has partnered with Quest Analytics/BetterDoctor to assist with ensuring the accuracy of our Medicaid provider directories. Quest provides a range of tools to ensure that payers have the most up to date data in our directories, ensuring patients have clear access to care.

Quest Analytics provider data verification and validation solutions make it easy for providers to reduce the amount of time spent administering directory data, allowing more time to focus on providing care for your patients.

In the coming weeks you can expect to receive notification from Quest on next steps to validate and update your practice information. We look forward to your engagement and we appreciate your commitment to our members and their health care needs. If you have any questions, please call Provider Services at **1-855-364-0974** (TTY: 711).

Sincerely,

A handwritten signature in black ink that reads "Jennifer Dougherty-Gallagher". The signature is written in a cursive, flowing style.

Jennifer Dougherty Gallagher, Executive Directory  
Medicaid Provider Operations & Support