

Aetna Better Health of Ohio
Claims Payment Systemic Errors Report

Updated: June 15th, 2024



Unique ID and Description of CPSE	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
#122: Service code 67028 was loaded for 0 day post op day flags and was denying all services	3/25/2024	21-Professional Medical Group	2/11/2024	Re-adjudication pending and scheduled to be completed on 07/15/2024 with manual adjustment following a completed-adjudication.	FIX IS COMPLETE
#123: Durable Medical Equipment service code K0739 fee schedule was not updated from 1/1/2024.	5/9/2024	76-Durable Medical Equipment Supplier	5/23/2024	Re-adjudication pending and scheduled to be completed on 08/01/2024 with manual adjustment following a completed-adjudication.	FIX IS COMPLETE

FOR QUESTIONS REGARDING CPSE ITEMS, PLEASE CONTACT YOUR PROVIDER LIAISON OR PROVIDER SERVICES AT 1-855-364-0974