

BEHAVIORAL HEALTH ACUTE AND RESIDENTIAL PRIOR AUTHORIZATION REQUEST

FAX TO: 833-923-0829 TELEPHONE: 844-365-4385

Aetna Better Health of Oklahoma
 777 NW 63rd Street, Suite 100
 Oklahoma City, OK 73116

Telephone Number: 844-365-4385
 Fax Number: 833-923-0829
 TTY: 844-365-4385, 711

Date of Request

Did you know that you can use our provider portal Availity® to submit prior authorization request, upload clinical documentation, check statuses, and make changes to existing requests? Register today at www.Availity.com

SERVICE TYPE:

- ACUTE MENTAL HEALTH INPATIENT
- SUBSTANCE USE RESIDENTIAL TREATMENT
- PSYCHIATRIC RESIDENTIAL TREATMENT FACILITY
- URGENT – When a non-urgent prior authorization request could seriously jeopardize the life or health of a member. The member’s ability to attain, maintain, or regain maximum function or that a delay in treatment would subject the member to severe pain that could not be adequately managed without the care/service requested. Urgent requests will be processed within 24 hours.
- NON - URGENT STANDARD – Routine services processed within 72 hours.

Visit our ProPAT search tool to determine if a service requested requires PA <https://medicaidportal.aetna.com/propat/Default.aspx>. A determination will be communicated to the requesting provider.

COMPLETE SECTIONS 1-4 IN THEIR ENTIRETY

NOTE: SECTION 7 “ATTESTATION” MUST BE COMPLETED FOR ALL REQUESTS

SECTION 1 – MEMBER INFORMATION

FIRST NAME:	MI:	LAST NAME:
MEMBER AETNA ID #: (*REQUIRED*)	DATE OF BIRTH: (MMDDYYYY) (*REQUIRED*)	MEMBER PHONE # (XXX-XXX-XXXX):
DOES THE MEMBER HAVE OTHER INSURANCE? (Include Policy Number Below)		

SECTION 2 – ORDERING/REFERRING & SERVICING PROVIDER INFORMATION

ORDERING/REFERRING PROVIDER NAME		CONTACT PERSON (For questions)	
TELEPHONE # (xxx-xxx-xxxx)	FAX # (xxx-xxx-xxxx)	NPI	
SERVICING PROVIDER NAME / FACILITY / AGENCY		CONTACT PERSON (For questions)	
TELEPHONE # (xxx-xxx-xxxx)	FAX # (xxx-xxx-xxxx)	NPI	

SECTION 3 – DIAGNOSIS CODES AND SERVICE / HCPCS CODES

SERVICE START/ADMISSION DATE (MMDDYYYY)	
ICD 10 / DSM 5 CODE(S)	CODE DESCRIPTION(S): Include description of the service when uncertain of a code

CPT / HCPCS / REV CODES WITH MODIFIER(S):	CODE DESCRIPTION(S):	QUANTITY / UNITS:

ASAM LEVELS				
	ASAM LOC	CODE DESCRIPTION	CODE	UNITS/DAYS REQUESTED
	3.1	HALFWAY HOUSE SERVICES	H2034 HF	
	3.1	HALFWAY HOUSE SERVICES, ADOLESCENT	H2034 HF HA	
	3.1	HALFWAY HOUSE SERVICES, PREGNANT WOMAN	H2034 HF HD TF	

ASAM LEVELS				
	ASAM LOC	CODE DESCRIPTION	CODE	UNITS/DAYS REQUESTED
	3.1	HALFWAY HOUSE INDV. WITH DEP CHILDREN	H2034 HF HD	
	3.3	RESIDENTIAL TREATMENT, CO-OCCURRING	H0019 HH U1	
	3.5	RESIDENTIAL TREATMENT	H0019 HF U1	
	3.5	RESIDENTIAL TREATMENT, ADOLESCENT	H0019 HF HA U1	
	3.5	INTENSIVE RESIDENTIAL TREATMENT (ADULT)	H0019 HF TF	
	3.5	RESIDENTIAL TREATMENT, PREG WOMAN/INDV WITH DEP CHILDREN	H0019 HF HD U1	
	3.5	INTENSIVE RESIDENTIAL TREATMENT, PREG WOMAN/INDV WITH DEP CHILDREN	H0019 HF HD TF	
	3.7	MEDICALLY SUPERVISED WITHDRAWAL MANAGEMENT	H0010 HF	
	3.7	MEDICALLY SUPERVISED WITHDRAWAL MANAGEMENT, ADOLESCENT	H0010 HF HA	

ELECTROCONVULSIVE THERAPY (ECT)

YES NO

SECTION 4 – CLINICAL INFORMATION

Complete all fields in their entirety for inpatient, SUD residential, or PRTF requests.

REASON FOR ADMISSION:

VOLUNTARY / INVOLUNTARY ADMISSION:

VOLUNTARY INVOLUNTARY NA

IS THIS A READMISSION WITHIN THE LAST 30 DAYS?

IF YES, PLEASE EXPLAIN WHAT LED TO READMISSION

YES NO NA

IF APPLICABLE, DATES OF RECENT HOSPITALIZATIONS AND DISCHARGES

MENTAL STATUS EXAM (E.G., APPEARANCE AND GENERAL BEHAVIOR, SPEECH, AND MOTOR ACTIVITY, AFFECT AND MOOD, THOUGHT AND PERCEPTION, ATTITUDE AND INSIGHT)

SUICIDAL IDEATION YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE EXPLAIN
HOMICIDAL IDEATION YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE EXPLAIN
PSYCHOSIS YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE EXPLAIN
APPETITE/SLEEP/HYGIENE (ADLS) IMPAIRED <input type="checkbox"/> NO IMPAIRMENT <input type="checkbox"/>	IF YES, PLEASE EXPLAIN
MEDICAL CONDITIONS	
HISTORY OF TRAUMA YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE EXPLAIN
FAMILY HISTORY OF MENTAL ILLNESS / SUD	SUPPORTS (PRIMARY AND COMMUNITY)
CURRENT LIVING SITUATION	EMPLOYED / UNEMPLOYED / STUDENT
LEGAL ISSUES (RECENT LEGAL HISTORY OR COURT INVOLVEMENT WITHIN THE LAST 6 MONTHS)	

CURRENT MEDICATIONS			
MEDICATIONS	DOSAGE	RECENT CHANGE? (Y/N)	ADHERENCE

TREATMENT AND SERVICE HISTORY

Please list all known current and past behavioral health services. These may be outpatient, in-home, inpatient, and residential (including QRTP).

SERVICE	DATES (START/END)	PROVIDER	OUTCOME / RESPONSE

DISCHARGE PLAN AND ANTICIPATED DISCHARGE NEEDS:

OPTIONAL SPACE FOR ADDITIONAL DOCUMENTATION:

COMPLETE THE SECTION WHICH CORRESPONDS TO THE SERVICE AUTHORIZATION BEING REQUESTED.

Section 5 - SUD RESIDENTIAL

Complete the additional fields below for SUD Residential requests

CURRENT WITHDRAWAL SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE DESCRIBE
HISTORY OF SEVERE WITHDRAWAL YES <input type="checkbox"/> NO <input type="checkbox"/>	IF YES, PLEASE DESCRIBE

VITAL SIGNS:

SUBSTANCE USE HISTORY/CURRENT USAGE PATTERN:

URINE DRUG SCREEN (UDS)/BLOOD ALCOHOL LEVEL (BAL):

SECTION 6 - PSYCHIATRIC RESIDENTIAL TREATMENT FACILITY (PRTF)

Complete the additional fields below for PRTF requests

REASON RESIDENTIAL TREATMENT IS REQUESTED AT THIS TIME: (CHECK ALL THAT APPLY)

- SELF-HARMING BEHAVIORS
- SUBSTANCE USE
- PHYSICAL AGGRESSION
- PROBLEMATIC SEXUAL BEHAVIORS
- PROBLEM EATING BEHAVIORS
- SUICIDAL BEHAVIORS
- OTHER: *PLEASE DESCRIBE:* _____

DESCRIBE THE MEMBER'S PROBLEMATIC BEHAVIORS WITHIN THE LAST 90 DAYS FOR EACH ITEM CHECKED ABOVE. INCLUDE SPECIFIC EXAMPLES WITH DETAILED INFORMATION ON SYMPTOMS, DURATION, FREQUENCY, INTENSITY, IMPACT, AND COMPLICATING FACTORS.

PLEASE DESCRIBE ANY HISTORY OF RUNNING AWAY FROM HOME OR OTHER LIVING ARRANGEMENTS. DETAIL ANY ELOPEMENT OR ATTEMPTS TO ELOPE FROM PREVIOUS TREATMENT SETTING INCLUDING RESIDENTIAL FACILITIES.

GRADE:

EMPLOYMENT HISTORY:

DOES MEMBER HAVE AN IEP OR 504?

IF YES, PLEASE EXPLAIN

YES NO

EXPLAIN ANY KNOWN/SUSPECTED COGNITIVE, FUNCTIONING, OR PROCESSING DEFICITS:

POSSIBLE BARRIERS TO TREATMENT:

SECTION 7 – ATTESTATION

Complete all fields in their entirety.

Printed Name of Provider/Clinician:

Date (MMDDYYYY):

Signature of Provider/Clinician:

To prevent delay in processing your request for services, please attach clinical documentation / medical records to support your request. Please include the following: conservative treatment tried without success, applicable diagnostic testing with results, lab values and a medication list. Incomplete requests will delay the prior authorization process.

AUTHORIZATION DOES NOT GUARANTEE PAYMENT. ALL AUTHORIZATIONS ARE SUBJECT TO MEMBER ELIGIBILITY ON THE DATE OF SERVICE. TO ENSURE PROPER PAYMENT FOR SERVICES RENDERED; PROVIDER/ FACILITY MUST VERIFY ELIGIBILITY ON THE DATE OF SERVICE