



Aetna Better Health®
of Oklahoma

Aetna Better Health® of Oklahoma

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Oklahoma City, OK 73116

Aetna Better Health® of Oklahoma

Audiology benefit update for ages 18–20

Dear Provider Partner,

We are writing to share an important update about how audiology services are administered for Aetna Better Health of Oklahoma members ages 18–20. This change is intended to streamline care coordination and reduce administrative complexity for providers and members.

What is changing

Effective September 1, 2026, audiology services for members ages 18–20 will no longer be administered through Nations Hearing. These services will now be handled directly by Aetna Better Health of Oklahoma.

What this means for providers

Providers may continue to deliver audiology services to eligible members ages 18–20 following standard Aetna Better Health benefit and prior authorization requirements.

- No referral to Nations Hearing is needed for these members
- Requests should follow Aetna Better Health processes
- Claims should be submitted directly to Aetna Better Health

Questions?

Contact the Provider Engagement team at **1-844-365-4385** or by email at [**ABHOKProviderEngagement@Aetna.com**](mailto:ABHOKProviderEngagement@Aetna.com)

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