

REMINDER TO SUBMIT ENCOUNTER DATA FOR ALL SERVICES

It is important that the DHS receive all relevant encounter data from us so that service utilization of members is accurately captured. It is important to note that when Third Party Liability (TPL) is involved, you should always submit claims when there is no payment due from Aetna Better Health.

If you receive a payment from a primary payor, the claim with the primary EOB should be submitted to Aetna Better Health so that services can be part of our Medicaid services reporting. It is important for DHS to know what services have been rendered for Medicaid members.

Some examples of why it is important we receive all encounter data include:

- To determine Hospital Quality Incentive Payments (HQIP) using submitted inpatient and outpatient encounter data. See this link for information on this initiative: <http://www.dhs.pa.gov/provider/hospitalassessmentinitiative//>.
- To ensure service records for HEDIS measures are accurately collected. For the HEDIS indicators, payment is not considered. HEDIS is based on **utilization only** by procedure code.
- To ensure children are receiving EPSDT services as part of the Aetna Better Health's clinical oversight.

Additional information on how encounter data is utilized in the inpatient and outpatient payment programs can be found at:

- http://www.dhs.pa.gov/cs/groups/webcontent/documents/document/c_266647.pdf
and
- http://www.dhs.pa.gov/cs/groups/webcontent/documents/document/c_279175.pdf.

We urge you to submit all claims regardless of the primary payor.

Questions?

If you have any questions about this update, please call Provider Relations at **1-866-638-1232**.