

**Thank you for joining the
Aetna Better Health Webinar.**

We will begin shortly.



**Aetna Better Health® Kids
A CHIP Health Plan**

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Housekeeping

- All lines will be muted to reduce background noise
- Use the Q & A Box to submit any questions to ALL PANELISTS.
PLEASE NOTE: If you only submit to the presenter, your question will not be able to be addressed during the webinar.
- The presentation will be available on our website under Past Provider Education Webinars within a week and here is the link:
<https://www.aetnabetterhealth.com/pennsylvania/providers/education>

ABH Kids Provider Quality & Benefits

Presenters

Jacelyn Cressman, Network Relations Consultant
Cathy Evans, Quality Project Manager

September 27, 2023



Pennsylvania's Children's
Health Insurance Program
We Cover All Kids.



Aetna Better Health® Kids
A CHIP Health Plan



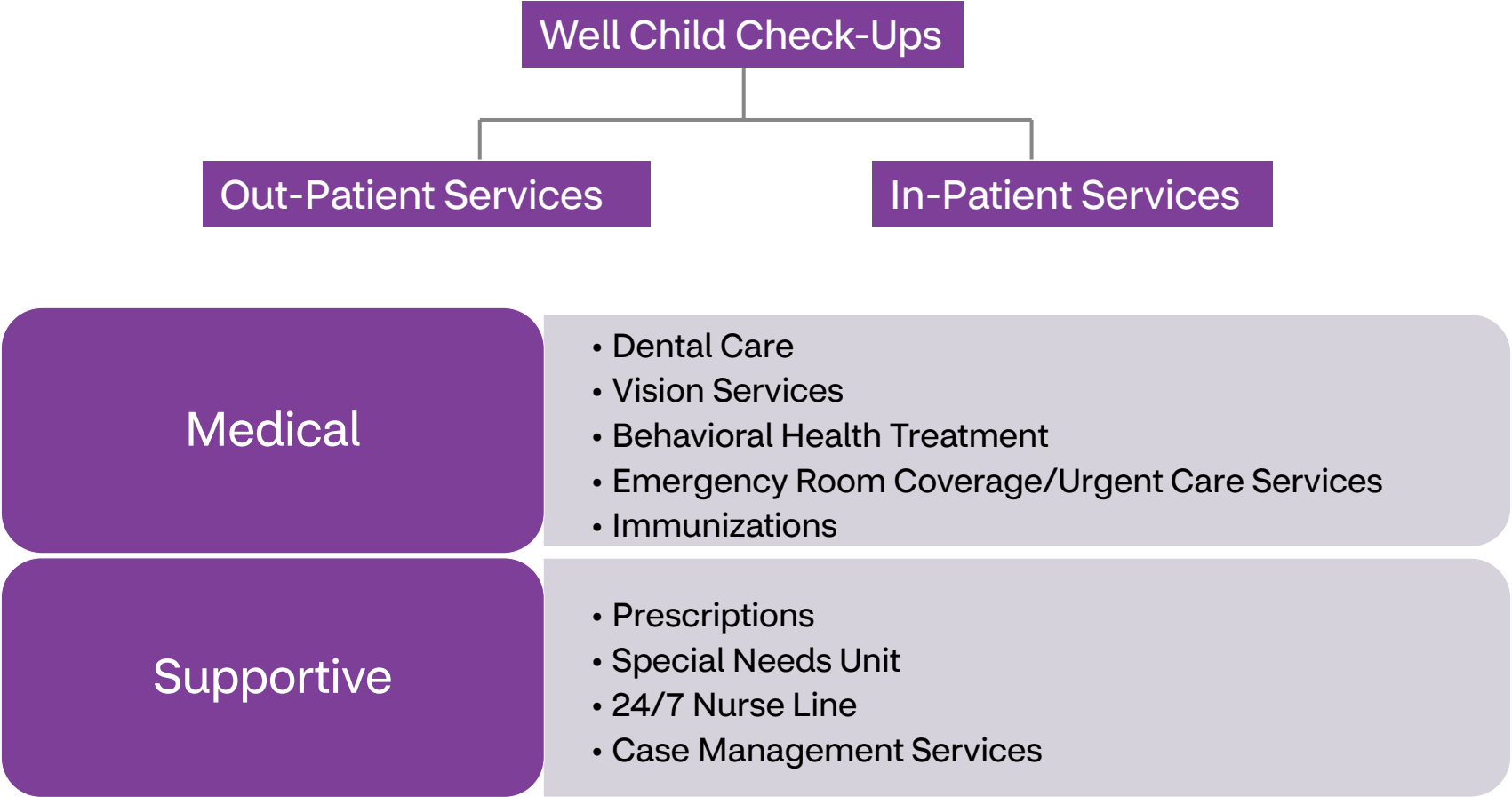
Agenda

- Aetna Better Health Kids CHIP Network Relations Consultants
- Aetna Better Health Kids CHIP Services & Benefits
- Quality Management Overview
 - HEDIS Measures
 - Quality Practice Liaison Role
 - Pay for Quality Incentive Program
 - Pay for Performance Benchmark Review
 - Year-Round Medical Record Review
- Aetna Wellness on Wheels Initiative

A woman with blonde hair, wearing a dark long-sleeved shirt, is leaning over a kitchen sink. She is holding the hands of a young child with blonde hair, who is wearing a striped shirt. They are both looking down at the water in the sink. The background shows a kitchen counter with a white paper towel dispenser and a window with blinds. The entire image has a purple tint.

Aetna Better Health Kids
Pennsylvania
CHIP Network Relations Consultants

Comprehensive Services Make Aetna Better Health Kids *The Right Choice for CHIP!*



New Exclusive Benefits

Supporting Our Families

- Over-the-Counter Benefit
 - ❖ **\$30 per Month, per Child**
 - ❖ **Select Medications and Products at *no-cost***
- ✓ Cough and Cold Medicine
- ✓ Oral and Dental Care
- ✓ Ear and Eye Care
- ✓ Pain Relievers and First Aid
- ✓ Allergy Medicine
- ✓ Feminine Hygiene Products
- No-Cost Home Delivery
- Convenience of premium payments at local retailers.



Aetna Better Health® Kids
A CHIP Health Plan



Introducing the NEW
Aetna Better Health® Kids

No Cost Over-the-Counter (OTC) Benefit

[Aetnabetterhealthpenn.com/otc](https://aetnabetterhealthpenn.com/otc)

A woman with blonde hair, wearing a dark long-sleeved shirt, is leaning over a kitchen sink. She is washing the hands of a young child with blonde hair, who is wearing a striped shirt. The child is looking down at their hands. The sink has a modern, curved faucet. The background shows a kitchen counter and a window with blinds. The entire image has a purple tint.

Aetna Better Health Kids
Quality Management

What is HEDIS?

Healthcare Effectiveness Data and Information Set

National Committee for Quality Assurance (NCQA) defines HEDIS as, “a set of standardized performance measures designed to ensure that purchasers and consumers have the information they need to reliably compare the performance of health care plans.”

- **HEDIS** is a performance tool that is coordinated and administered by NCQA and used by CMS for monitoring the performance of managed care organizations.
- **HEDIS** results/data collection are used as measurements for quality improvement, educational resource and preventive care programs.
- **HEDIS** is a retrospective review of services and performance of care from the previous year.
- **HEDIS** Data Collection
 1. Administrative: Submitted Claims and Encounters
 2. Hybrid: Medical Record Review

Quality Practice Liaison Program (QPL)

Quality Education Distributed at Provider Visits

Provider Scorecard Information and Gaps in Care Report

Provide individual Panel Rosters – Includes members full demographics to encourage member outreach and engagement

Review HEDIS measures by racial groups – discuss any identified disparities

Bright Futures information and education

Review 2023 HEDIS measures and provide a comprehensive document for future use

Enrollee and provider clean up

SDoH and screening tools – provide positive screenings list of ICD 10 codes

Pay for Quality Incentive Information and potential incentive earnings report

SNU and CM referral forms for any enrollee in need

Encourage referral to SNU for enrollees in need of BH providers

Value added benefit information – Over-the-Counter Benefit, Transportation Services, Sport Physical Coverage and MANNA Program

Review process of YRMRR/EMR remote access and gap closure importance

Provide plan contact information

2023 CHIP Pay for Quality Incentive Program

- Current year program and includes dates of service from January 1, 2023 - December 31, 2023.
- There are no panel size requirements. Eligible practices are automatically enrolled.
- Payout occurs by June 30, 2024 and is based on TIN (Tax ID Number).
- Care is captured administratively (claims) or by Year-Round Medical Record Review.
- Benchmarks must be achieved for each quality measure to ensure quality incentive payment.
- The Quality Practice Liaison (QPL) is the primary point of contact for the P4Q program and can assist practitioners in achieving incentives by providing HEDIS education and gaps in care reports during onsite and virtual visits.

2023 Pay for Performance Measures with Benchmarks

Measure	Benchmark
Well Child Visits Child and Adolescent (WCV)	
• <i>3–11-Year-old Submeasure</i>	68.89%
• <i>12–17-Year-old Submeasure</i>	64.17%
• <i>18–19-Year-old Submeasure</i>	41.38%
➤ Providers will receive \$50.00 once per member for reaching the benchmark for the designated age band.	
Well Child Visits in first 30 months (W30)	
• <i>W15 Submeasure</i>	67.56%
• <i>W30 Submeasure</i>	78.09%
➤ Providers will receive \$50.00 once per member for reaching the benchmark for the designated age band.	
Lead Screening (LSC)	79.57%
➤ Providers will receive \$50.00 once per member for reaching the benchmark.	

2023 Pay for Performance Measures with Benchmarks

Measure	Benchmark
Immunizations for Adolescents – Combo 2 (IMA)	48.42%
➤ Providers will receive \$50.00 once per member for reaching the benchmark.	
Childhood Immunizations - Combo 10 (CIS)	49.88%
➤ Providers will receive \$50.00 once per member for reaching the benchmark.	
WCC (Must have all 3 Submeasures)	
<ul style="list-style-type: none">• <i>BMI Percentile</i>• <i>Counseling for Nutrition</i>• <i>Counseling for Physical Activity</i>	84.42%
➤ Providers will receive \$50.00 once per member for completing all criteria listed above and reaching the benchmark.	

HEDIS Year-Round Medical Record Review

HEDIS® Year-Round Medical Record Review

- The collection of medical records pertaining to patient care tied to HEDIS.
- Often occurs when care has not been captured administratively on claims.
- Allows providers to submit records to close HEDIS care gaps.
- Occurs throughout the calendar year.

Submitting Year-Round Medical Record Review

- Email securely to QPL - Cathy Evans @ evansc3@aetna.com
- Fax directly to Cotiviti @ 877-269-5412
- Upload record image to secure Cotiviti portal.
www.submitrecords.com,
Enter your password: **aemed12HEDIS**
Select the files to be uploaded.
- Track records by using the reference number provided.
 - Indicate each records' "measure."
Example: Doe_John_WCV

A woman with blonde hair, wearing a dark long-sleeved shirt, is leaning over a kitchen sink. She is holding the hands of a young child with blonde hair, who is wearing a striped shirt. They are both looking down at the hands being washed under a stream of water from a modern, curved faucet. The background shows a kitchen counter with a white paper towel dispenser and a window with blinds. The entire image has a purple tint.

Aetna Better Health Kids

Aetna Wellness on Wheels Initiative

Aetna Wellness on Wheels (AWoW)

Aetna Better Health Kids Statewide Outreach

Addressing Gaps in Care within our communities.

Features

RV - 38' x 10' wide & 14' high
Each side expands 4' (18' max width)
Canopy - 10' x 10'
Bi-Lingual Community Health Workers
State-of-the-art Technology
 Nintendo Wii U
 Wireless Tablets - Health Education

Community Benefits

On-site Health Screenings
Health Education
Wellness Events/Health Fairs
Commercial Open Enrollment Meetings

Partnerships

Programs with non-profit organizations, schools and health professionals.



Event Sponsorship

Collaborations with community leaders and agencies.



Aetna Wellness on Wheels

Creating Healthy Communities

Health Screenings

Blood Pressure
Lead Levels
Body Fat Index
Blood Glucose

Health Education

Prevention Strategies
Dental Care
Maternity Concerns
Health Promoting Activities & Games

Vaccinations

Flu
Covid-19
Booster Shots
Tdap (Whooping Cough)
HPV

Presentations

Health professionals educating the community within the community.

2023 Wellness on Wheels
150 Communities State-wide



Aetna Better Health Kids

Monthly Provider Education Webinar

Topic To Be Determined

December 13, 2023

11 a.m.



Questions?



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Thank you!



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