

June 15, 2021

Reinstatement of Pre-COVID Prior Auth Requirements

Effective for dates of service on and after July 16, 2021, Aetna Better Health and Aetna Better Health Kids will **reinstate** any prior authorization requirements put in place on February 29, 2020 due to the COVID Public Health Emergency Declaration. This includes all services **except** for shift care for children under the age of 21.

Prior authorization requirements continue to be suspended for shift nursing and shift home health aide services, as described in [Quick Tip #241](#).

While the authorization requirements for shift care services continue to be suspended for claims payment purposes, services will be subject to a retrospective review for medical necessity.

Prior authorization requirements will be reinstated for the following services:

- Inpatient Hospital Admissions
- Long-Term Acute Care Hospitals
- Home Health
- Hospice Services
- Inpatient Rehabilitation Services
- Skilled Nursing Facility Services
- Medical Supplies and DME, to include the procedure codes and items listed in [Quick Tip 241](#).
- Radiology Services – CT scans of the chest related to the diagnosis or treatment of COVID-19.

[Read the full reinstatement MAB 99-21-03,](#)

Questions?

Please contact our Provider Relations department at **1-866-638-1232**, with any questions regarding this update. Thank you for the quality care you give our members.