

# You're Invited: Aetna Better Health of Texas New Provider Orientation Webinar

---

**Aetna Better Health of Texas (ABH TX)** invites newly contracted and credentialed providers, along with their designated office staff, to attend a New Provider Orientation webinar. This session is designed to help providers become familiar with ABH TX Medicaid programs, including STAR, STAR Kids, and CHIP, as well as key plan requirements, operational processes, and provider resources.

## Intended Audience

This webinar is recommended for:

Newly contracted providers, Practice and office managers, Billing, coding, and front-office staff. Staff responsible for authorizations, claims, referrals, eligibility, or provider portal access

## Webinar Overview

During the webinar, participants will receive a general overview of ABH TX processes and resources to support day-to-day provider operations. The orientation is intended for informational purposes and should be used alongside applicable provider manuals, contract terms, policy guidance, and state and federal requirements.

## Topics covered include:

- Provider responsibilities
- Claims submission and reimbursement overview
- Prior authorization requirements
- Member eligibility
- Provider Portal access and navigation
- Provider Services support
- Compliance requirements
- Referral processes
- Available tools, resources, and contact information

**Aetnabetterhealth/Texas**

APN7750200-82-01

2026.06.17

## Webinar Details

**Format:** Virtual webinar

**Availability:** Offered on a recurring basis

**Session Options:** Morning and afternoon sessions available

10:00 AM – 11:30 AM Central Time

2:00 PM – 3:30 PM Central Time

## Registration

Please register in advance for each session you plan to attend.

**Registration Link:** [ABHTX Provider Orientation Webinar RSVP Form Survey](#)

## Webinar Schedule (Central Time)

Date	Session Times
June 25, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
July 23, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
August 20, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
September 17, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
October 22, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
November 19, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM
December 17, 2026	10:00 AM – 11:30 AM   2:00 PM – 3:30 PM

## Additional Information

**Provider Website:** <https://www.aetnabetterhealth.com/texas/providers/index.html>

Please note: ABH TX New Provider Orientation is for general reference only and does not override contracts, provider manuals, policy guidance, or state/federal regulations. Attendance does not ensure credentialing, network participation, service authorization, or claim payment. Aetna Better Health of Texas reserves the right to modify webinar content, scheduling, and delivery format.