



REQUEST FOR MEDICARE DRUG COVERAGE DETERMINATION

Use this form to ask our plan for a coverage determination. You can also ask for a coverage determination by phone at **1-855-463-0933 (TTY: 711)** or through our website at <http://aetnabetterhealth.com/Virginia-hmosnp>. You, your doctor or prescriber, or your authorized representative can make this request.

Plan Enrollee

Name	Date of birth
Street address	City
State	ZIP
Phone	Member ID #

If the person making this request isn't the plan enrollee or prescriber:

Requestor's name
Relationship to plan enrollee
Street address (include City, State and ZIP)
Phone
☐ Submit documentation with this form showing your authority to represent the enrollee (a completed Authorization of Representation Form CMS-1696 or equivalent). For more information on appointing a representative, contact our plan or call 1-800-MEDICARE. (1-800-633-4227). TTY users can call 1-877-486-2048.

Name of drug this request is about (include dosage and quantity information if available)

Type of Request

- ☐ My drug plan charged me a higher copayment for a drug than it should have
- ☐ I want to be reimbursed for a covered drug I already paid for out of pocket
- ☐ I'm asking for prior authorization for a prescribed drug (this request may require supporting information)

For the types of requests listed below, your prescriber MUST provide a statement supporting the request. Your prescriber can complete pages 3 and 4 of this form, "Supporting Information for an Exception Request or Prior Authorization."

- ☐ I need a drug that's not on the plan's list of covered drugs (formulary exception)
- ☐ I've been using a drug that was on the plan's list of covered drugs before, but has been or will be removed during the plan year (formulary exception)
- ☐ I'm asking for an exception to the requirement that I try another drug before I get a prescribed drug (formulary exception)
- ☐ I'm asking for an exception to the plan's limit on the number of pills (quantity limit) I can get so that I can get the number of pills prescribed to me (formulary exception)
- ☐ I'm asking for an exception to the plan's prior authorization rules that must be met before I get a prescribed drug (formulary exception).
- ☐ My drug plan charges a higher copayment for a prescribed drug than it charges for another drug that treats my condition, and I want to pay the lower copayment (tiering exception)
- ☐ I've been using a drug that was on a lower copayment tier before, but has or will be moved to a higher copayment tier (tiering exception)

Additional information we should consider *(submit any supporting documents with this form)*:

Do you need an expedited decision?

If you or your prescriber believe that waiting 72 hours for a standard decision could seriously harm your life, health, or ability to regain maximum function, you can ask for an expedited (fast) decision. If your prescriber indicates that waiting 72 hours could seriously harm your health, we'll automatically give you a decision within 24 hours. If you don't get your prescriber's support for an expedited request, we'll decide if your case requires a fast decision. (You can't ask for an expedited decision if you're asking us to pay you back for a drug you already received.)

- ☐ **YES, I need a decision within 24 hours.** If you have a supporting statement from your prescriber, attach it to this request.

Signature:	Date:
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How to submit this form

Submit this form and any supporting information by mail or fax:

Address:	Fax Number:
Aetna Medicare FIDE (HMO D-SNP)	1-877-270-0148

Pharmacy Coverage Determination
4750 S 44th PL STE 150
Phoenix, AZ 85040-4015

Supporting Information for an Exception Request or Prior Authorization
To be completed by the prescriber

☐ **REQUEST FOR EXPEDITED REVIEW:** By checking this box and signing below, I certify that applying the 72 hour standard review timeframe may seriously jeopardize the life or health of the enrollee or the enrollee's ability to regain maximum function.

Prescriber Information

Name	
Street Address (Include City, State and ZIP	
Office phone	
Fax	
Signature	Date

Diagnosis and Medical Information

Medication:	Strength and route of administration:	
frequency:	Date started: ☐ NEW START	
Expected length of therapy:	Quantity per 30 days:	
Height/Weight:	Drug allergies:	
DIAGNOSIS – Please list all diagnoses being treated with the requested drug and corresponding ICD-10 codes (If the condition being treated with the requested drug is a symptom e.g. anorexia, weight loss, shortness of breath, chest pain, nausea, etc., provide the diagnosis causing the symptom(s) if known)		ICD-10 Code(s)
Other RELEVANT DIAGNOSES:		ICD-10 Code(s)

DRUG HISTORY: (for treatment of the condition(s) requiring the requested drug)

DRUGS TRIED (if quantity limit is an issue, list unit dose/total daily dose tried)	DATES of Drug Trials	RESULTS of previous drug trials FAILURE vs INTOLERANCE (explain)

What is the enrollee's current drug regimen for the condition(s) requiring the requested drug?

DRUG SAFETY

Any **FDA NOTED CONTRAINDICATIONS** to the requested drug? ☐ YES ☐ NO

Any concern for a **DRUG INTERACTION** when adding the requested drug to the enrollee's current drug regimen? ☐ YES ☐ NO

If the answer to either of the questions above is yes, please 1) explain issue, 2) discuss the benefits vs potential risks despite the noted concern, and 3) monitoring plan to ensure safety

HIGH RISK MANAGEMENT OF DRUGS IN THE ELDERLY

If the enrollee is over the age of 65, do you feel that the benefits of treatment with the requested drug outweigh the potential risks in this elderly patient? ☐ YES ☐ NO

OPIOIDS – (answer these 4 questions if the requested drug is an opioid)

What is the daily cumulative Morphine Equivalent Dose (**MED**)?
mg/day

Are you aware of other opioid prescribers for this enrollee?
If so, please explain. ☐ YES ☐ NO

Is the stated daily MED dose noted medically necessary? ☐ YES ☐ NO

Would a lower total daily MED dose be insufficient to control the enrollee's pain? ☐ YES ☐ NO

RATIONALE FOR REQUEST

☐ **Alternate drug(s) previously tried, but with adverse outcome, e.g. toxicity, allergy, or therapeutic failure** [If not noted in the DRUG HISTORY section, specify below: (1) Drug(s) tried and results of drug trial(s) (2) if adverse outcome, list drug(s) and adverse outcome for each, (3) if therapeutic failure, list maximum dose and length of therapy for drug(s) trialed]

☐ **Alternative drug(s) contraindicated, would not be as effective or likely to cause adverse outcome.** A specific explanation why alternative drug(s) would not be as effective or anticipated significant adverse clinical outcome and why this outcome would be expected is required. If contraindication(s), list specific reason why preferred drug(s)/other formulary drug(s) are contraindicated

☐ **Patient would suffer adverse effects if he or she were required to satisfy the prior authorization requirement.** A specific explanation of any anticipated significant adverse clinical outcome and why this outcome would be expected is required.

☐ **Patient is stable on current drug(s); high risk of significant adverse clinical outcome with medication change** A specific explanation of any anticipated significant adverse clinical outcome and why this outcome would be expected is required – e.g. the condition has been difficult to control (many drugs tried, multiple drugs required to control condition), the patient had a significant adverse outcome when the condition was not controlled previously (e.g. hospitalization or frequent acute medical visits, heart attack, stroke, falls, significant limitation of functional status, undue pain and suffering), etc.

☐ **Medical need for different dosage form and/or higher dosage** [Specify below: (1) Dosage form(s) and/or dosage(s) tried and outcome of drug trial(s); (2) explain medical reason (3) include why less frequent dosing with a higher strength is not an option – if a higher strength exists]

☐ **Request for formulary tier exception** If not noted in the DRUG HISTORY section, specify below: (1) formulary or preferred drug(s) tried and results of drug trial(s) (2) if adverse outcome, list drug(s) and adverse outcome for each, (3) if therapeutic failure/not as effective as requested drug, list maximum dose and length of therapy for drug(s) trialed, (4) if contraindication(s), list specific reason why preferred drug(s)/other formulary drug(s) are contraindicated]

☐ **Other** (explain below)

Aetna® Medicare FIDE (HMO D-SNP), a Dual Eligible Special Needs Plan that combines your Medicare and Medicaid coverage into one plan.

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Notice of Availability

TTY: 711

To access language services at no cost to you, call the number on this document.
(English)

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(Arabic) للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم الموجود على هذا المستند.

如欲使用免費語言服務，請致電本文件上的電話號碼。(Chinese)

Afin d'accéder aux services langagiers sans frais, veuillez composer le numéro sur ce document. (French)

Pou jwenn sèvis lang gratis, rele nimewo ki sou dokiman sa a. (French Creole)

Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie die Nummer auf diesem Dokument an. (German)

आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, इस दस्तावेज़ पर दिये नंबर पर कॉल करें। (Hindi)

Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero indicato su questo documento. (Italian)

言語サービスを無料でご利用いただくには、本書に記載の番号にお電話ください。
(Japanese)

무료 언어 서비스를 이용하려면 본 서류에 기재되어 있는 번호로 전화해 주십시오.
(Korean)

(Farsi) برای دسترسی به خدمات زبان به طور رایگان، با شماره قید شده روی این نوشته تماس بگیرید.

Aby uzyskać dostęp do bezpłatnych usług językowych, proszę zadzwonoć numer telefonu w tym dokumencie. (Polish)

Para acessar os serviços de idiomas sem custo para você, ligue para o número que consta neste documento. (Portuguese)

Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону, номер которого приведен в этом документе. (Russian)

Para acceder a los servicios de idiomas sin costo, llame al número que figura en este documento. (Spanish)

Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tawagan ang numero sa dokumentong ito. (Tagalog)

Notice of Availability

Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số điện thoại ghi trên tài liệu này. (Vietnamese)

(Urdu) بلاقیمت زبان سے متعلقہ خدمات حاصل کرنے کے لیے ، اس دستاویز پر درج نمبر پر بات کریں۔

(Dari) برای دسترسی به خدمات زبان بدون هیچ هزینه ای برای شما، با شماره این سند تماس بگیرید.

మీరు భాష సేవలను ఉచితంగా అందుకునేందుకు, ఈ ప్రతంపె ఉన్న నంబరుకు కాల్ చేయండి. (Telugu)

Iji nwetaòhèrè na ọrụ gasị asụsụ n'efu, kpọọ nọmba no na dọkụment a. (Ibo)

निःशुल्क भाषा सेवा प्राप्त गर्न आफ्नो परिचय पत्रमा भएको नम्बरमा टेलिफोन गर्नुहोस्। (Nepali)

আপনাকে বিনামূল্যে ভাষা পরিষেবা পেতে হলে এই নথিতে দেওয়া নম্বরে টেলিফোন করুন। (Bengali)

(Pashto) د ژبې خدمتونو ته د لاسرسي لپاره پرته له کوم لګښت څخه په دې سند کې شمیرې ته زنگ ووهئ.

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