AETNA BETTER HEALTH® OF VIRGINIA
Provider Notification — Eviti Connect

March 4, 2020

Dear Provider,

We are pleased to announce that Aetna Better Health of Virginia and NantHealth have partnered to give you access to **Eviti Connect**, an online software system that enables real-time decision support and treatment guidelines for oncology patients.

Effective on or after **April 20, 2020**, there will be a change of process for initiating oncology treatment plan reviews. Below is a summary of these changes:

Purpose of Eviti Connect	To provide specialist review of oncology treatment plans, including chemotherapy, radiation therapy, and supportive medications
Uses of Eviti Connect	• Access to the latest evidence-based guidelines for radiation and chemotherapy • Select from 3,800+ pre-built regimens, or customize treatments when necessary • Discuss open treatment plan reviews with Eviti's clinical staff
Treatment Recommendations	Eviti Connect aggregates evidence-based recommendations from national government agencies, reports, and journal publications (including the NCCN Compendium, JCO, JNCI, Lancet, NEJM, and JAMA)
Training	**April 2020**: Several training sessions will be available to help you become familiar with using Eviti Connect to submit treatment plans for review.
New Process Effective Date	On or after April 20, 2020

All oncology treatment plans will be submitted to NantHealth via their web portal, **Eviti Connect** (www.connect.eviti.com), which will expedite review of any chemotherapy, radiation therapy, or supportive medications.

Training for Eviti Connect
Training courses are available so your office can learn how to get the most from this program. You can also access www.help.eviti.com to view the Eviti Connect user guide, video tutorials, and interactive eLearning modules.

These are web-based, instructor-led, interactive training sessions that will guide you through the process of creating an account and submitting treatment plans. You will need access to the internet to view the training. Anyone in your office responsible for submitting treatment plans for review should attend one of these sessions. The schedule is below.

Radiation Training Times		Chemotherapy Training Times	
4/17/2020	11:00 AM ET	4/16/2020	2:00 PM ET
4/20/2020	2:00 PM ET	4/20/2020	11:00 AM ET
4/21/2020	11:00 AM ET	4/21/2020	2:00 PM ET
4/22/2020	11:00 AM ET	4/22/2020	2:00 PM ET
4/28/2020	2:00 PM ET	4/28/2020	11:00 AM ET
4/30/2020	11:00 AM ET	4/30/2020	2:00 PM ET
5/1/2020	2:00 PM ET	5/1/2020	11:00 AM ET
5/4/2020	11:00 AM ET	5/4/2020	2:00 PM ET

To register, email training@nanthealth.com and indicate which training session you wish to attend and the number of attendees (if more than one) from your office who will participate. We will respond with details for that web training session, including a toll-free phone number and link to the web portion of the conference.

Note: Please keep the training registration email so you will have the link to the web conference and the call-in number for the session you will be participating.

About Eviti Connect's Web Portal
Using the Eviti Connect web portal is the fastest and most efficient way to initiate a treatment plan review.

Typically, treatment entry takes less than 15 minutes, and treatments that comply with evidence-based standards receive an "Eviti code." This means that the treatment plan submitted by you meets national standards of quality care and the definition of medical necessity as determined by Aetna Better Health.

Please note that this Eviti code is not an authorization reference number and is not a guarantee of payment. However, the generation of an Eviti code initiates an authorization request with Aetna Better Health who will complete the authorization process and issue the final determination and your reference number.

If you do not receive an Eviti code instantly, Eviti's Medical Office can review and discuss the treatment with your office before referring it to Aetna Better Health for final determination.

To Create an Eviti Account
You can create an account and submit your treatment plans through the Eviti web portal: www.connect.eviti.com/Connect

For Additional Information or Support
Phone: **1-888-482-8057** (Select **option 2**)
Email: clientsupport@nanthealth.com

If you have any questions regarding the implementation of this program, we encourage you to contact Aetna Better Health for additional information, support, and training at:
Medallion 4.0: **1-800-279-1878**, press ***** at prompt, state "**claims**" at prompt
CCC Plus: **1-855-652-8249**, press ***** at prompt, state "**claims**" at prompt

In order to verify prior authorization requirements regarding any CPT codes, please click on the link to the Aetna Better Health website to your provider portal for access to the Propat Tool: www.aetnabetterhealth.com/virginia/providers/portal

We look forward to working with you on this new process!

Sincerely,

David Hiestand, MD
VP/CMO, Aetna Medicaid

William Flood, MD   Ira Bloomfield, MD
Chief Medical Officer   Chief Medical Officer
NantHealth, Eviti   Aetna Better Health of Virginia