



HEDIS[®] Lunch and Learn

Dental Care

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March 2023

Monthly Webinars: 30 minutes, 1 HEDIS topic



The Power of the PCP

The PCP has a vital role in the ability to impact Dental Care

Addressing dental care, dental visits and benefits during well-child visits can be the catalyst for members going to have a dentist visit.



**Member visit
with PCP**



**PCP
dental visit
education**



Dental Visit

Increase chance
parent takes child

**The PCP office might be the only opportunity
to receive dental referrals, education and assistance establishing a dental home**

You make a difference!

What's New for 2023!

The Annual Dental Visit (ADV) measure has been retired for MY 2023, and two new dental HEDIS measures have been added:

1. Oral Evaluation, Dental Services (OED)

- The previous ADV measure was *any* visit with a dental practitioner in the measurement year. The new OED measure will be a comprehensive or periodic oral evaluation.

2. Topical Fluoride for Children (TFC)

Member Incentives Program:



\$25.00 Gift Card: Members ages **2-3** who have a dental exam completed by a dental practitioner during the calendar year.

Be sure to call Member Services at **888-348-2922** for more details and the most up-to-date information.

Oral Evaluation, Dental Services (OED)

NEW Measure for 2023

Members under 21 years of age who received a comprehensive or periodic oral evaluation *with a dental provider* during the measurement year.

Reporting age groups:

- 0-2
- 3-5
- 6-14
- 15-20
- **Total**

Coding

CDT: D0120, D0145, D0150





Topical Fluoride for Children (TFC)

NEW Measure for 2023

Members 1-4 years of age who received at least two fluoride varnish applications during the measurement year. Reporting age groups:

- 1-2 years
- 3-4 years
- **Total**

Coding

CPT: 99188

CDT: D1206

Cavities are one of the most common chronic conditions in children and topical fluoride applications are a preventive treatment for tooth decay.

Dental Care Challenges

Why Gaps in Care?



Parent/caregiver lack of understanding/awareness of:

- **Dental benefits for 2x/year dental check-ups**
- **Recommendations to take to dentist *no later than age 2, preferably by age 1* or when first tooth erupts**
- **Importance of early dental care to prevent significant problems**
- **'Dental well-visit' just as important as medical well-visit**
- **May not realize still need to see the dentist after PCP measures (oral risk assessment, fluoride, etc)**

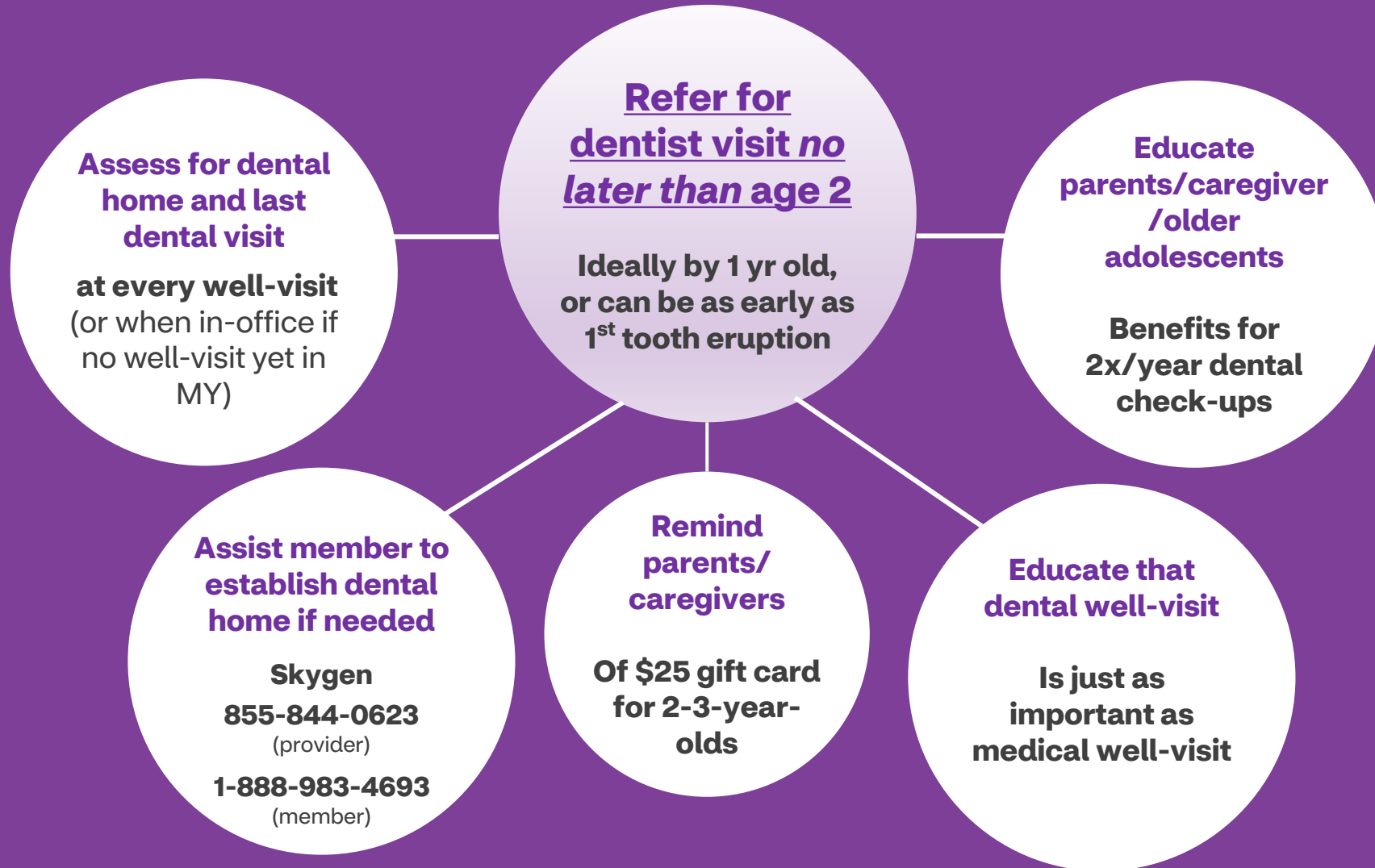


- **Geographical / county location**
- **Age groups – 1–3-year-olds and 18–20-year-olds**
- **Fear / anxiety – child or parent**
- **Child cooperation**
- **Although fluoride can be applied by the PCP office or a dental provider for TFC, a visit to a dental provider for appropriate care must occur to make the OED measure compliant.**

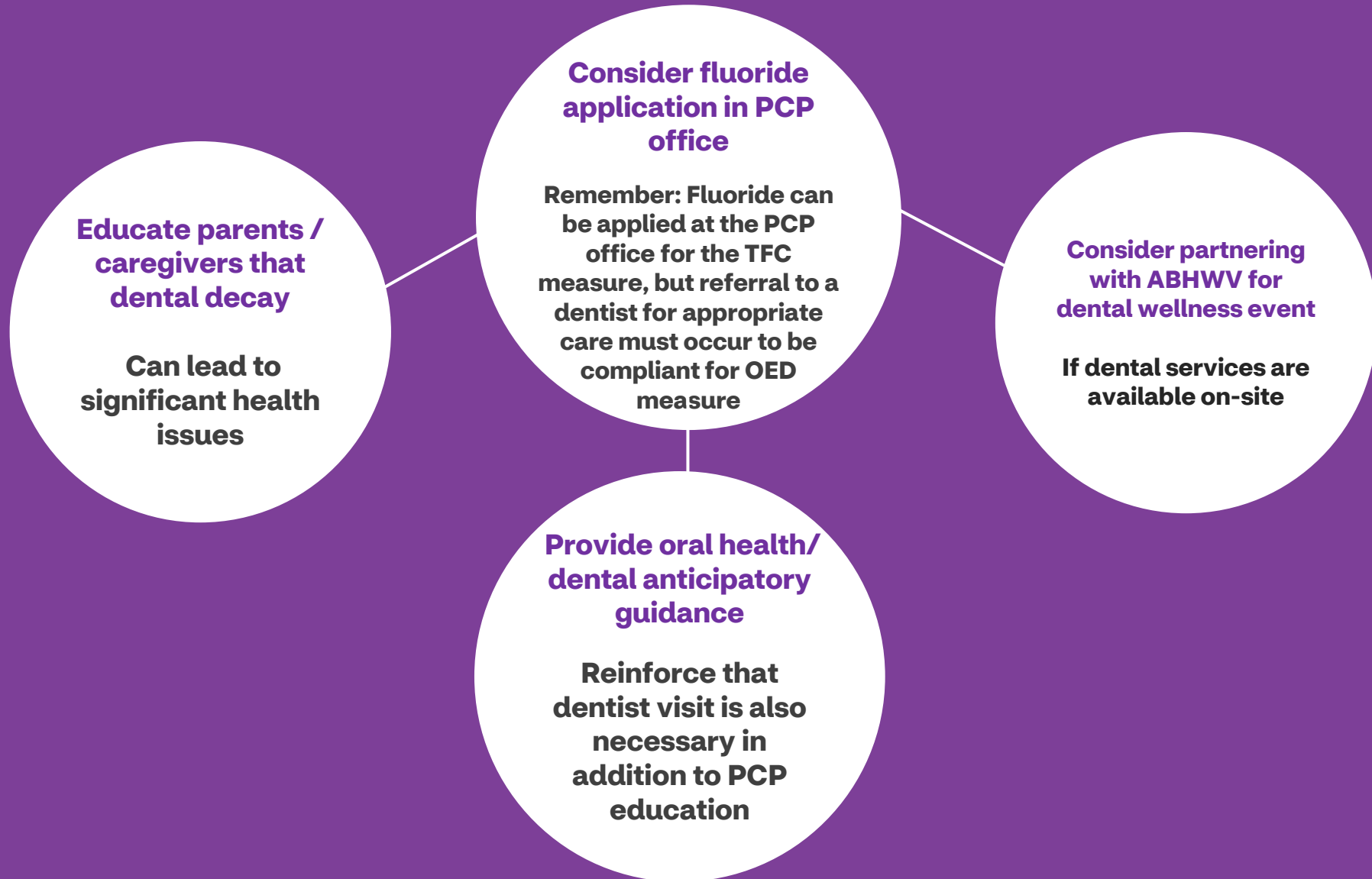


- **Lack of dental referral / recommendation by PCP, particularly before/by age 2**
- **Dental providers that do not see Medicaid members**
- **Dental providers that do not see patients before age 2-3**
 - OED includes members that turn 1 in the measurement year, all the way up to age 20

Take-Away Actions



Take-Away Actions



ABHWV website

Provider HEDIS Section

There is a HEDIS tab within the Provider Tab on the ABHWV website. The following are available:

1. **What is HEDIS?** – a short description of HEDIS
2. **HEDIS News You Can Use** –emailed to providers each month and will be available on the website, including current and prior months
3. **HEDIS Toolkit For Provider Offices** – comprehensive document of all HEDIS measures, including a coding/billing section. This is updated annually or sooner as needed.
4. **HEDIS Lunch and Learn Webinars For Providers** – monthly webinars such as the one today. Links for past webinars and invite information for the next upcoming Lunch and Learn will be here.

<https://www.aetnabetterhealth.com/westvirginia/providers/hedis.html>

Closing Thoughts and Resources

Members trust you!

Parents consider you their most trusted source of information.

When talking to parents, make a strong, effective recommendation and allow time for questions.

Hearing your answers can help parents feel more confident regarding the available dental benefits and recommendations of when to establish dental care and how often.

ABHWV Quality Partnerships

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Event Partnering

David Roberts

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EMR data file transfer options

Tosha Morris

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Other Resources

<http://www.dhhr.wv.gov/HealthCheck/providerinfo/oralhealthtoolkit/Pages/default.aspx>.

https://dhhr.wv.gov/HealthCheck/providerinfo/Documents/2021_HC_PeriodicitySchedule.pdf

<https://www.ada.org/>

Smiles for Life Fluoride Varnish Curriculum

<https://www.smilesforlifeoralhealth.org/>

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Questions?
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**Thank
You for
making a
difference!**



